

CORPORATE GOVERNANCE COMMITTEE SHAREHOLDER AND THIRD PARTY COMMUNICATIONS WITH THE BOARD

Entergy Corporation believes that communication between the Board, shareholders and other interested parties is an important part of the Corporation's corporate governance process. Shareholders and other interested parties may communicate with the Board or individual directors, including non-management directors, by writing to them in care of the Presiding Director at the address set forth below:

c/o Presiding Director
Entergy Corporation
639 Loyola Avenue
P.O. Box 61000
New Orleans, LA 70161
E-mail: etrbod@entergy.com

The Board has instructed the Corporate Secretary's office to handle all communications sent to the Board or to individual directors as follows:

- Good faith allegations of improper accounting, internal accounting controls or auditing matters affecting the Corporation are referred to the chair of the Audit Committee, the head of Internal Audit and/or the General Counsel for handling in accordance with procedures established by the Audit Committee.
- Good faith allegations of other improper conduct, including breaches of the Code of Conduct, affecting the Corporation are referred to the chair of the Audit Committee and the Corporate Compliance Officer for handling in accordance with the Corporation's compliance policies and procedures.
- Questions or comments concerning the Corporation's services and human resources issues are referred to the appropriate department for handling.
- Questions or comments concerning the Corporation's general corporate governance and related matters are referred to the General Counsel and Corporate Secretary, with a copy to the chair of the Corporate Governance Committee, for handling.

The following types of communications will not be forwarded to the directors:

- Spam
- Junk mail and mass mailings
- Service complaints
- Service inquiries
- New service suggestions
- Resumes and other forms of job inquiries
- Surveys
- Business solicitations and advertisements
- Requests for donations and sponsorships

Except as provided above, the Corporate Secretary will forward communications sent in accordance with the above instructions to the Board or to any individual director(s) to whom the communication is directed unless the communication is threatening, illegal or similarly inappropriate.

The Corporate Secretary will periodically advise the Presiding Director of significant communications received from shareholders and other interested parties.