



Steps to Power Restoration

Whenever a major storm moves across the area, Entergy crews are out in force restoring power. Depending on the severity of the storm, this can take hours or weeks. Service restoration is a team effort and in a major emergency, it involves not only workers from the local area but crews from other parts of the four-state Entergy service area, other utility companies and contractors.



Step 1: Assessments

When the storm passes, crews must assess damage to electric equipment and facilities to determine corrective actions.



Step 2: Power Plants

Power plants, the primary source of power production, are assessed for damage and restored.



Step 3: Transmission Lines

Large, high-voltage transmission lines are repaired and restored, delivering power to cities, towns and major industrial facilities.



Step 4: Substations

Substations are repaired and brought online for power to reach local distribution lines.



Step 5: Distribution Lines

The lines that bring electricity to essential services, homes and business are then restored.



Step 6: Essential Services

Power is restored to essential services and facilities critical to public health and safety, such as hospitals, fire and police departments, and water systems.



Step 7: Homes and Businesses

Crews then restore power to the largest number of customers first. Service lines to neighborhoods, industries and businesses are restored systematically.



Step 8: Individual Homes

Individual services, often the most time-consuming repairs, are then restored.

