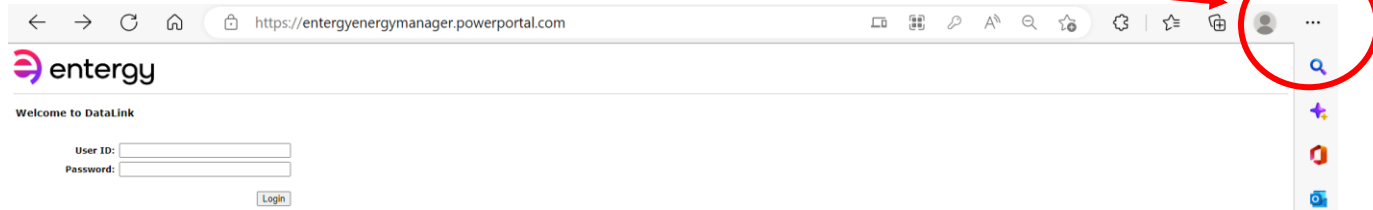


Using Edge's IE Mode to access Java applets with DataLink

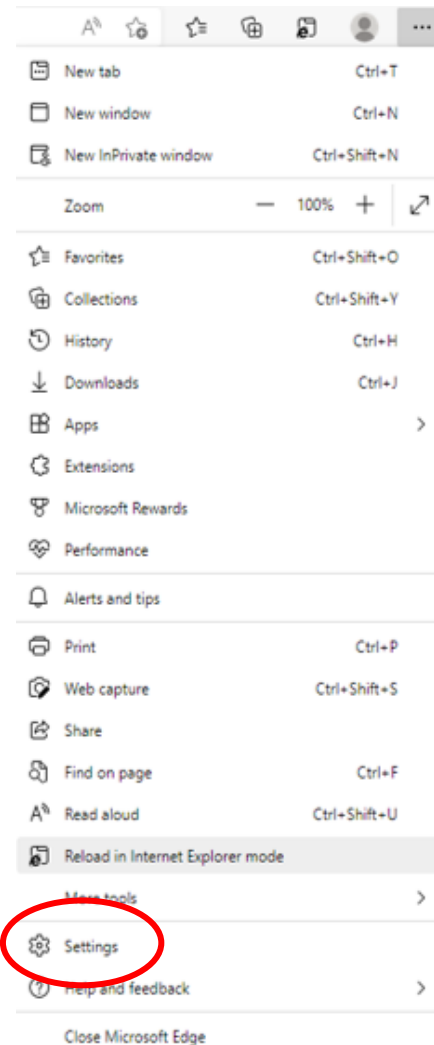
01-05-2023

The Microsoft Edge browser does not directly support Java applets which are useful for utilizing some features like Interactive Graphs in the new Itron Energy Manager. Internet Explorer 11 (IE11) browser does, but it was de-supported in June of 2022. However, Edge has an IE11 compatibility mode that will allow users to keep using Java applets. This document explains how to configure Edge to allow IE mode and use those applets. Once you do this, you'll be able to access all of the features in DataLink including the Interactive Graphs.

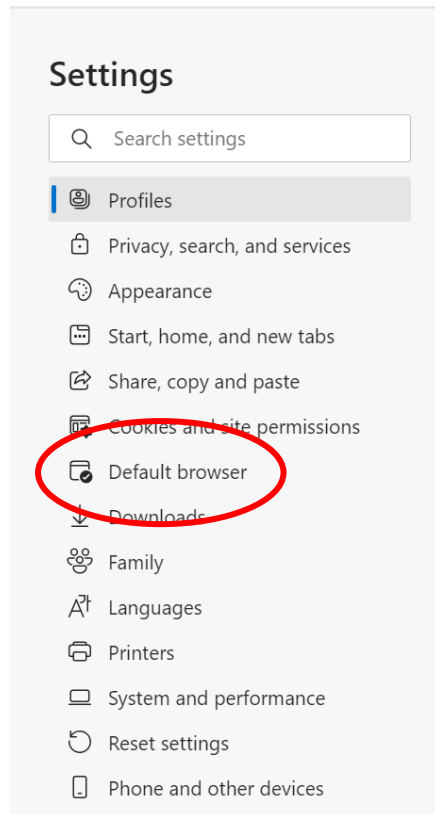
1. Start Edge and click on the three dots (“...”) that are in the upper right corner to display the menu.



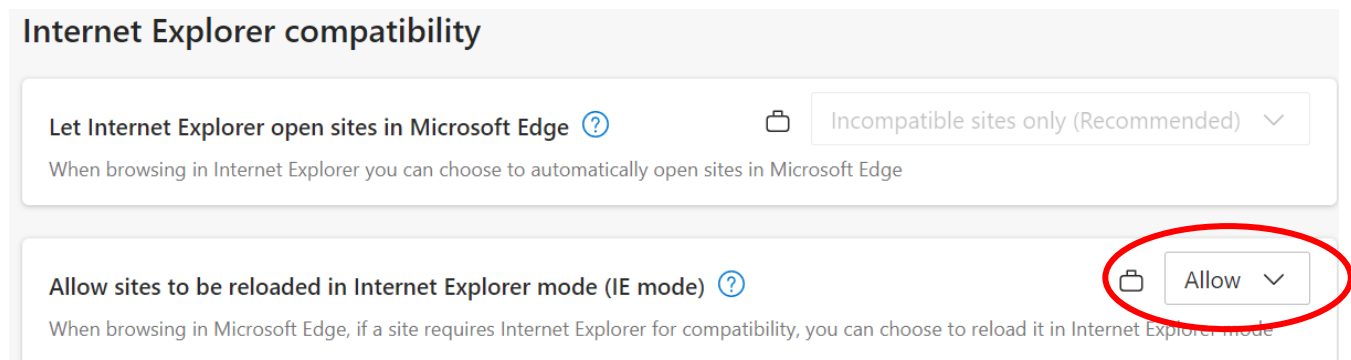
2. Click on “Settings” (toward the bottom of this menu)



3. On the left menu, select 'Default browser'



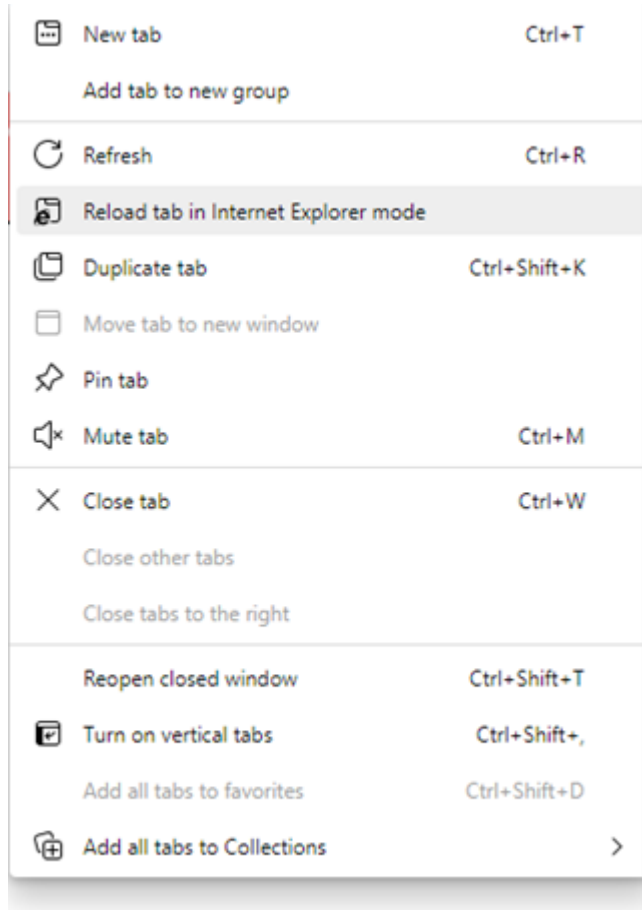
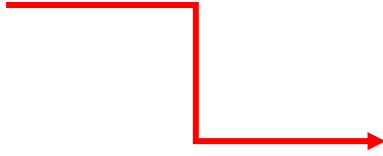
There is an option labeled 'Allow sites to be reloaded in Internet Explorer mode'; set it to 'Allow'.



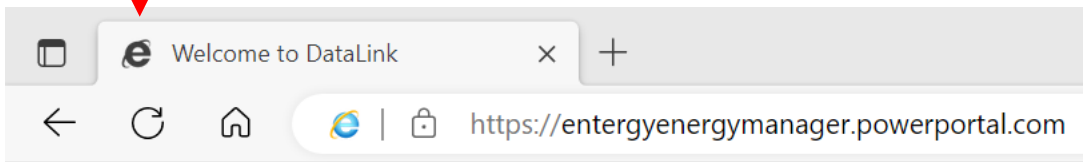
4. A 'Restart' button will appear; click it to restart Edge.

To use IE mode, then go to entergyenergymanager.powerportal.com. Once you are on the login screen, you can tell Edge to switch to IE mode in one of two ways: right-click on the tab and select 'Reload tab in Internet Explorer mode':

Or click the three dots in the upper right corner and select 'Reload in Internet Explorer mode':



You can tell you are in IE mode by looking at the browser tab. The IE logo will appear on the tab's left side:



Welcome to DataLink

User ID:
Password:

Login



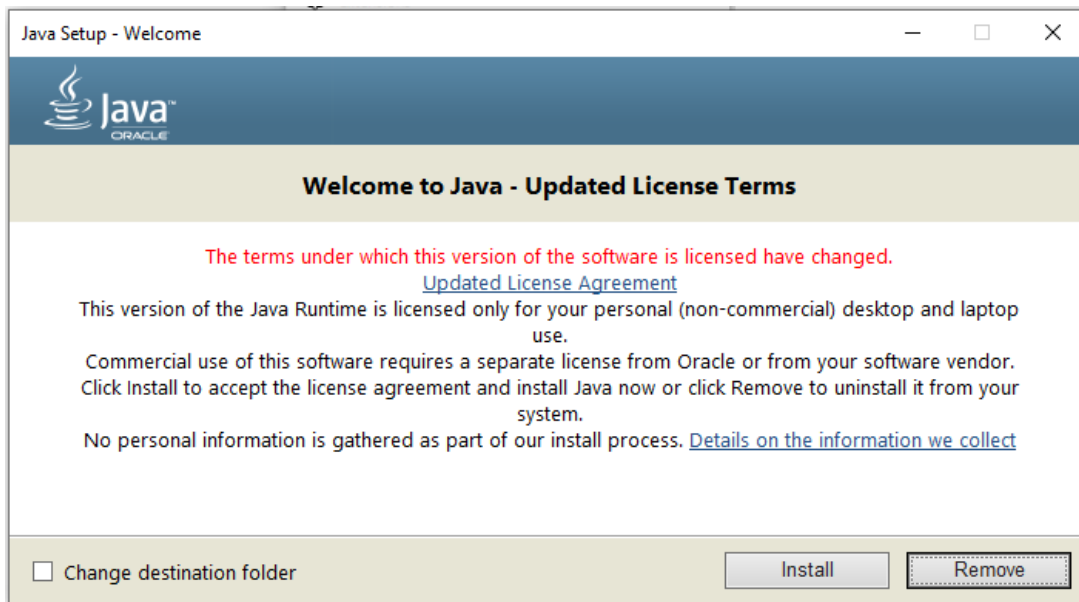
Protected by US Patent No. 6,618,709

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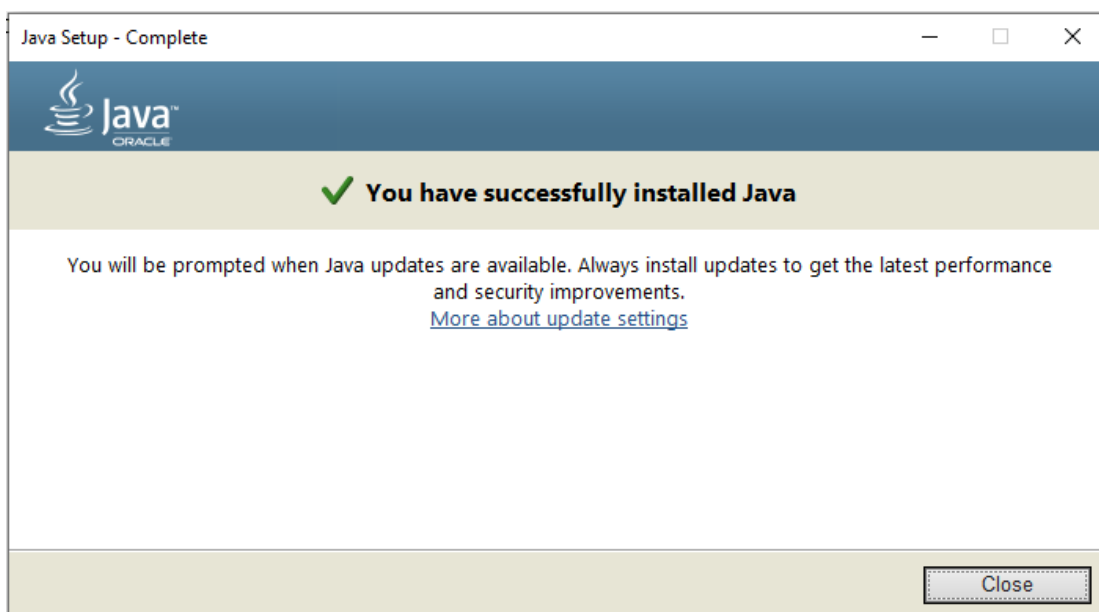
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To use Java applets, you need to install a version of the Java Runtime Environment (JRE) that is compatible. Open Edge and go to <https://java.com>. **Switch Edge into IE mode as described above**. Then click the red 'Java Download' button. On the next screen, click the red 'Agree and Start Free Download' button. Save the file on your machine, then run it. Optionally, you can run it without saving it locally first.

The file that was downloaded is the Java installer. When you run it, you'll see the below screen:

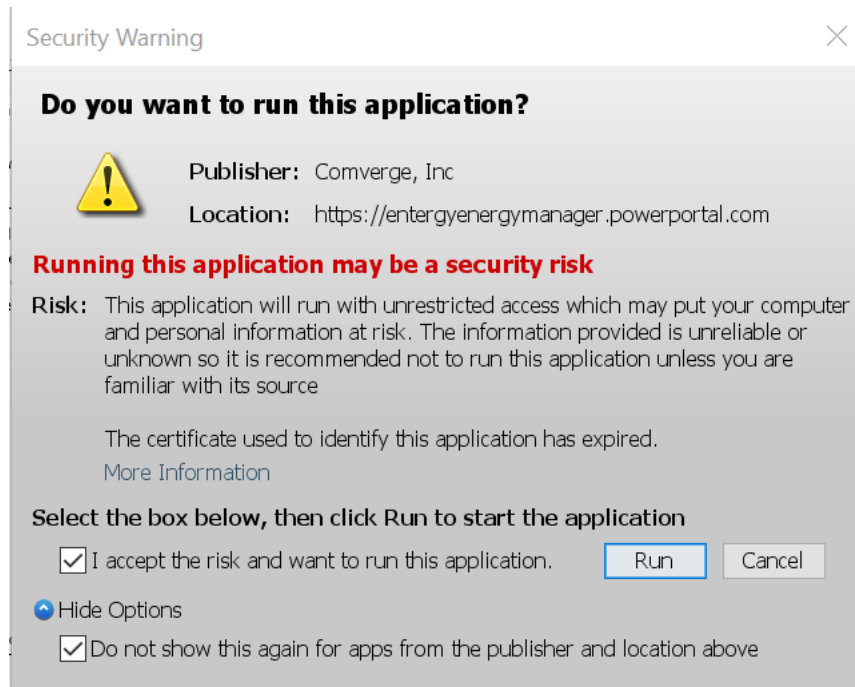


Click 'Install'. When the installation has completed, you'll see this:



Click the close button.

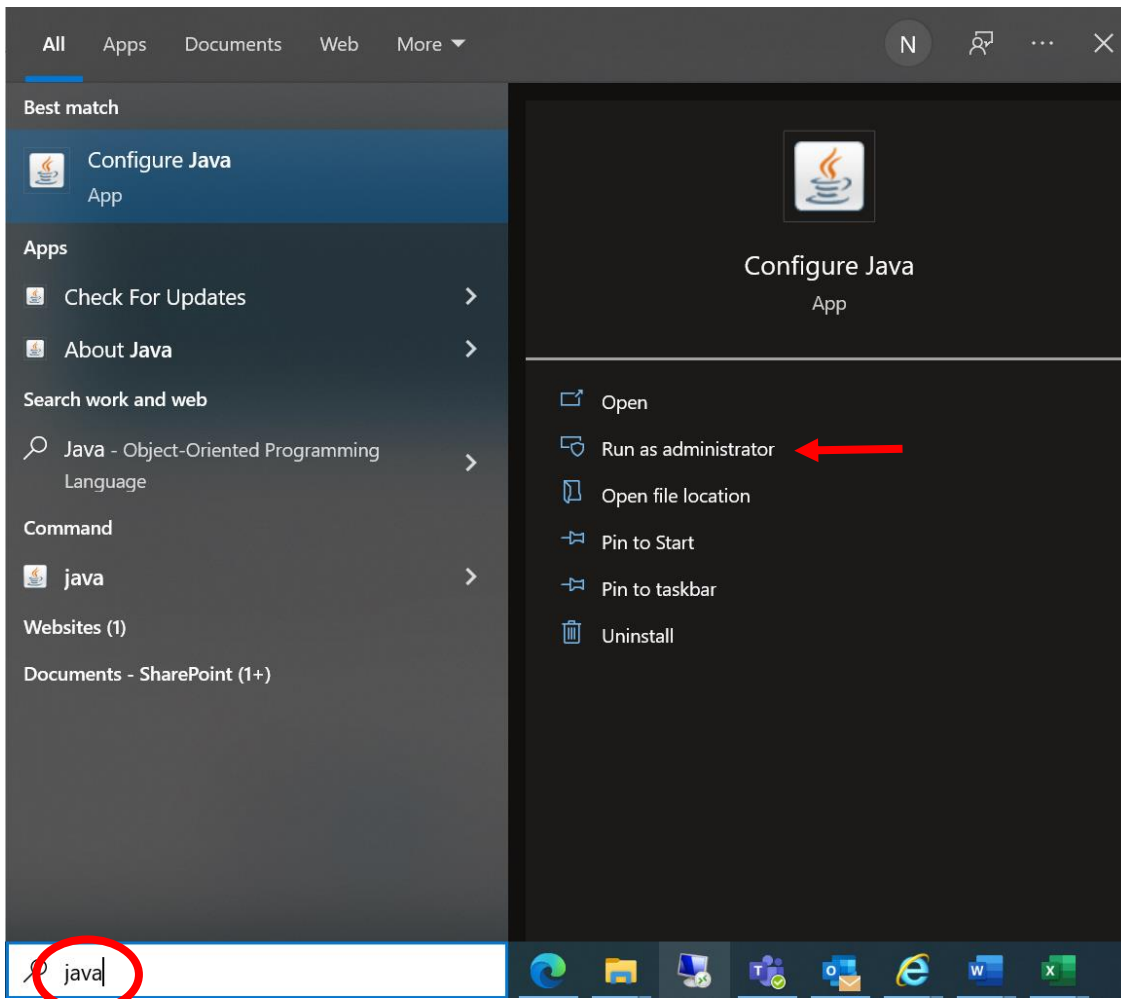
The first time you access a Java applet, you will likely see the below warning screen:



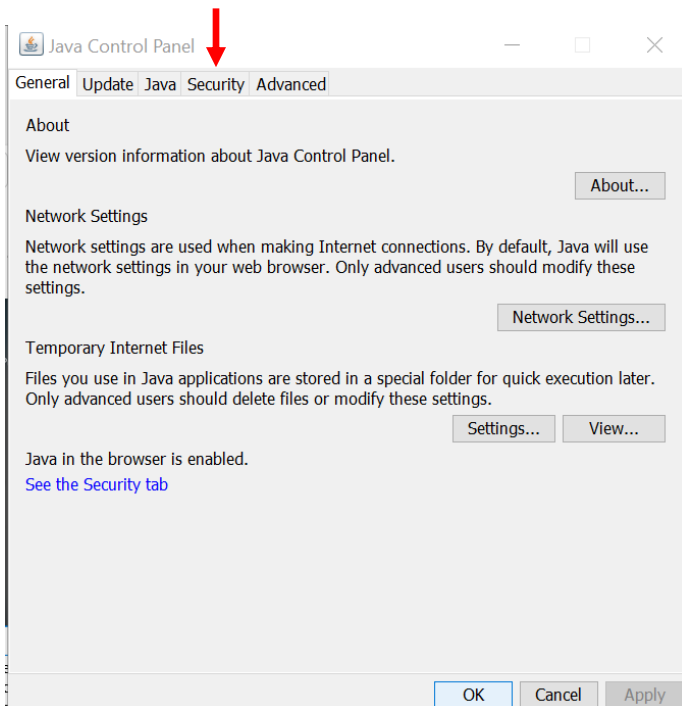
Check the 'I accept the risk.' checkbox, expand the Options at the bottom, and check the 'Do not show this again...' checkbox. Then click 'Run' and the applet should execute.

If you don't check the 'Do not show this again...' checkbox, you will see that warning message every time you access that applet.

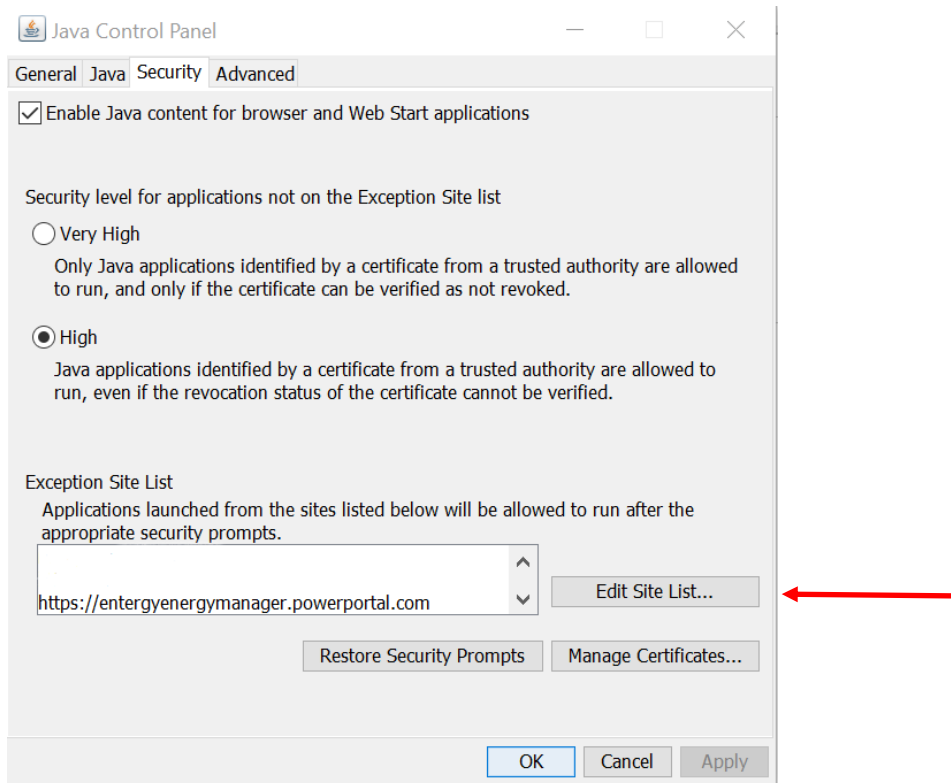
After you have configured and installed the Java app, you will need to add DataLink to the Exception Sites list in Java. To do this, First bring up the Java application by typing Java into the search bar of your desktop. **Then click on "Run as administrator"**.



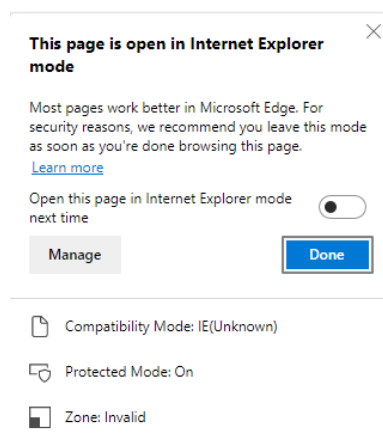
From the Java control panel, click on the “security” tab



Then click on Edit Site List and add entergyenergymanager@powerportal.com to the Site Exception List



Note that you can make Edge open a specific site in IE mode automatically, so you don't have to manually switch to IE mode every time you want to load that site. When you first switch into IE mode for a site, you'll see this message:



Click on the slider next to the 'Open this page in Internet Explorer mode next time' option, then click 'Done'. The next time you go to that site in Edge, it will automatically switch to IE mode.