# Pathway to Premier

2022 Integrated Report







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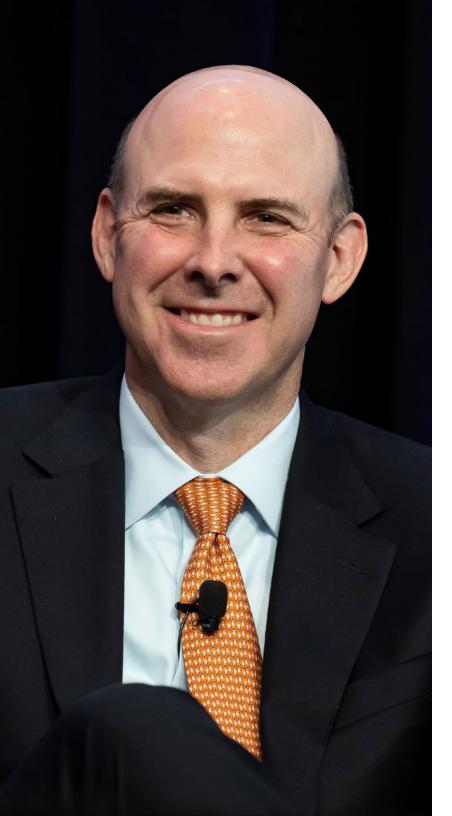
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## A letter to our stakeholders

After a strong 2022, our leadership team and nearly 12,000 Entergy employees are ready to take our performance even higher in the vears ahead.

This report is a snapshot of where we were as one year ended and another began, but our journey to become the premier utility does not stand still. Our company and its people continue to make progress toward an exciting future. Together, we are advancing on a path to help grow the economy and embrace the big opportunities now before us.

For years, Entergy has prepared for this moment in our company and region's history. We continue to invest in renewable energy and other clean technology solutions that our customers demand. We've set a clear path to accelerate system resilience, which will benefit all of our stakeholders. And we're working to support an industrial growth trend unlike anywhere else in the country.

We are well-equipped for the journey in part because of the steady, inspirational direction of Leo Denault, who retired last year as our chief executive officer. During his decade of leadership, we simplified our business to its core utilities. We turned around our nuclear operations and redefined our customer focus. Our company broadened its sustainability commitments; elevated our focus on diversity, inclusion and belonging; and emerged as a nationally recognized leader in corporate citizenship. And during his last two years as CEO, we did those things seamlessly while successfully navigating a pandemic and daunting storm seasons. Thank you, Leo.

As we seize new opportunities, we're also redoubling our commitment to serve the everyday needs of our customers. We must be great in all our operations and be an easy partner with which to do business. We will deliver reliable, affordable and cleaner electricity and gas services. We will strengthen the electric grid and do so in a thoughtful way while balancing the costs to customers. We will continue to attract and retain a high-performing and diverse workforce. And we'll never stop working to improve lives in the communities we serve.

Our talented, energized employees are eager to work for everyone and prepared for the challenges and opportunities ahead. I'm honored to lead this great company, but I am not alone. With a new senior leadership team in place, Entergy has a bright future. We are ready to deliver on our commitments to you.

## **Growth opportunity**

We're seeing significant business and industrial growth across our region. That trend reflects the many competitive advantages of the Gulf region, recent geopolitical dynamics and supportive commodity trends. Besides driving investment and growth for our owners, that industrial surge is important for our communities, especially in today's strained economic environment. This dynamic is unique to Entergy, and it will benefit all our stakeholders.

We see our growth continuing for years to come as our customers need our help to achieve their own emission reduction goals. It starts with expanding our clean energy capacity, which will reduce our customers' indirect emissions, and continues through electrification of industrial operations to reduce their direct emissions. To achieve these goals, our customers will also increase production and use of cleaner energy sources like green hydrogen, green ammonia and biofuels. They will invest in carbon capture and sequestration technologies. These customer-driven investments will result in healthier and thriving communities. Their need for more clean and green electricity represents an unprecedented opportunity for Entergy to grow by multiples of our current size over the years ahead. We recognize the potential for this clean energy transition to deliver meaningful environmental, social and economic benefits to everyone we serve.

Our industrial customers play a crucial role in the economic wellbeing of not only our region, but the entire country and beyond. To help foster their continued investment and expansion, we are engaging with our regulators and other stakeholders to accelerate our resilience investments. These investments will reduce future storm restoration costs, will help our customers and communities recover faster, and give our customers the confidence to make investments that help our communities thrive.



## Our commitment to you

As you read about our progress over the past year, I hope you'll share my excitement about the future for Entergy and the people we have the privilege to serve. I think you'll also see why we publish this integrated report, rather than separate sustainability and financial reports: Our customer-led sustainability strategy and business strategy are the same.

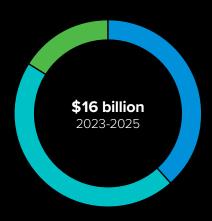
Whether you're a customer, employee, member of the community or owner – many of you are several of those things – we are ready and prepared to work side by side with you on the pathway ahead. To deliver on our commitments to you, we'll go beyond the traditional ways we measure ourselves. More than ever, we're focused on delivering the outcomes that each of our stakeholders demand. That's how we will create exceptional and sustained value for all.

Chairman of the Board and Chief Executive Officer March 24, 2023



# Our three-year capital plan

In 2022, we launched a three-year, \$16 billion capital plan to drive delivery of sustainable value to our stakeholders.



- **\$6.2B** Power distribution and utility support
- **\$7.3B** Power generation
- \$2.5B Power transmission



# **Our strategy**

Entergy is advancing our sustainable business objectives with a momentum fueled by Gulf region advantages and strategic alignment with the goals, desires and opportunities of our key stakeholders - customers, employees, communities and owners. For us, sustainability is our business strategy. We're working to build a more resilient future for our customers and communities. We're helping our commercial and industrial customers achieve their interim and long-term carbon reduction goals, and leading a transition to cleaner generation resources that protect our environment. And we're creating a diverse and skilled workforce to power outcomes that benefit us all.

A premier utility benefits all its stakeholders by delivering longterm, sustainable value. We measure that value through consistently positive customer interactions; high levels of service and reliability; superior and affordable products and services; environmental leadership; highly skilled and engaged employees; strong brand recognition; and industry-leading financial performance.

We aspire to become the partner of choice for our stakeholders by listening to our customers' needs, innovating effective solutions and identifying opportunities to help them achieve their own goals.

In late 2022, we named a new CEO, Drew Marsh, who previously was our chief financial officer and a key leader who helped develop our current strategy. He is building on the momentum gained while working closely with Leo Denault, who retired as chairman of the board and CEO after nearly a decade leading the company. Marsh was named chairman of the board in early 2023.

Given our long-time and ongoing investment in low- to zero-carbon power sources, Entergy is well-prepared to advance the transition to a low-carbon economy while supporting economic growth and keeping electricity rates low. We're seizing opportunities to collaborate with customers and suppliers to reach net-zero together. Clean electrification not only reduces emissions, but also can lead to more jobs, increased economic growth and a better quality of life in our region.

A unique growth opportunity - An expanding industrial customer base across our Gulf region is creating a unique growth opportunity for Entergy and our stakeholders. The region is attractive to these customers for reasons including world-class infrastructure, favorable commodity spreads, workforce availability, and access to deep-water ports and the Mississippi River. These advantages are further bolstered by on-shoring trends and geopolitical events that are driving global market needs and creating opportunities for the U.S. Gulf region to expand capacity for products such as ammonia and liquified natural gas.

In 2022, 44% of Entergy's weather-adjusted electric retail demand came from industrial customers. We see the potential to grow this market even further by energizing our customers' operations with clean, affordable energy.

We are well positioned to realize that potential opportunity. While our exit from the merchant nuclear business, market dynamics, geopolitical issues and extreme weather have put upward pressure on our emission rate in recent years, we operate one of the cleanest large-scale generating fleets in the United States. That's based on emissions per megawatt-hour produced and 2020 data used in this annual benchmarking analysis of the top 20 privately and investor-owned power producers. At the same time, we provide power at rates below the national average.

In 2022, we forged partnerships with several major industrial customers to provide clean, reliable energy for their growing operations. We are helping these companies accomplish their own sustainability goals by reducing greenhouse gas emissions associated with their operations and managing their costs. For example, Cameron LNG entered into a memorandum of understanding with Entergy Louisiana to help reduce that company's emissions from electricity it buys from Entergy.

We're also continuing to work with regulators on future plans to benefit all of our stakeholders. Last year our Arkansas operating company reached a historic memorandum of understanding with

# **Climate goals**

On our path to net-zero emissions by 2050, we expect to outperform our goal of cutting in half our baseline carbon emission rate by 2030. We also now expect half our power generation capacity to come from carbonfree energy sources by 2030. Our 2050 climate commitment includes all of Entergy's businesses, all greenhouse gases and all scopes of greenhouse gas emissions.



# **Our strategy**

the federal government to work toward a product that will deliver 100% carbon pollution-free electricity by 2030.

We see unique opportunities for our region to benefit from an economically viable hydrogen economy and emerge as a leader in clean energy technology. A new partnership between Entergy Texas and New Fortress Energy will support this trend. Entergy Texas will supply 120 megawatts of green power to serve a hydrogen production facility that is expected to be one of the largest of its kind in North America.

**Growing clean energy** - Entergy's goal is to achieve net-zero emissions by 2050, and we continue to make progress. We delivered an updated climate report in 2022, adding an interim goal focused on carbon-free energy capacity deployment. We also expanded our current emission rate goal to include purchased power. You can find more information on these enhancements to our climate commitment in the environmental section of this report.

Our generation mix includes approximately 5 gigawatts of carbonfree nuclear capacity, a fleet of highly efficient natural gas resources and a fast-growing portfolio of renewable energy resources. From 2023 through 2025, we plan to more than triple our existing renewable portfolio. Our current plan anticipates as much as 15 to 17 gigawatts of renewable generating capacity by the end of 2031.

In 2022, we made progress on our renewables expansion:

- The 100-megawatt Sunflower Solar Station in the Mississippi Delta is providing clean energy to Entergy Mississippi's customers. It's the largest utility-owned solar installation in Mississippi and provides enough energy to power 16,000 homes.
- We brought the Searcy Solar Energy Center online in Arkansas. It is among the state's first solar resources to include battery storage and can store 30 megawatts to provide power rain or shine.
- Entergy New Orleans customers began benefiting from the Iris Solar facility in Washington Parish in November.

- Four new solar resources totaling 475 megawatts were approved by regulators for Entergy Louisiana customers.
- We issued requests for proposals for 5,500 megawatts of renewable projects in 2022.

#### Learn more about our renewable resources here.

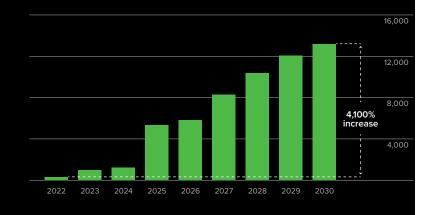
Entergy also continues to invest in our natural gas generation. Last year, the Public Utility Commission of Texas approved Entergy Texas' proposal to build the Orange County Advanced Power Station. That 1,215-megawatt combined cycle natural gas power facility is being built with hydrogen-capable turbines, which create the ability to make future investment to use both natural gas and hydrogen. Clean hydrogen is less carbon intensive than many other fuels and can be used as a means of long-term storage for intermittent renewable generation that ultimately produces dispatchable energy when needed.

The Orange County plant will replace end-of-life legacy gas generation with modern generation capable of powering more than 230,000 homes. Located in one of the largest industrial regions in the nation, it will serve as the foundation to power and enable growth in southeast Texas. The plant is expected to realize over \$100 million in fuel savings the first year and well over \$1 billion in net benefits to customers over its life.

We are developing and offering new products and services that meet our customers' ambitions for cleaner operations and energy sources. In 2022, we expanded our green energy options to more customers, providing them the opportunity to subscribe to, and benefit from, renewable energy resources. Entergy Louisiana customers can match their electricity usage with clean, renewable energy through a number of programs tailored to their own needs and goals.

Entergy Mississippi customers will have access to 40 megawatts of solar power and the company has a streamlined process in place to increase the amount of solar power available.

# Our illustrative path to net-zero includes significant renewable capacity growth through 2030





# **Our strategy**

Entergy Arkansas currently has two green tariff offerings available to its customers to help meet their sustainability goals and to enhance economic development. The company also is developing additional clean energy options, which are anticipated in 2023.

In Texas, customers can participate in a voluntary program allowing eligible customers to align a portion of their monthly electricity use with renewable energy credits. A new voluntary program providing the benefits of solar generation without the burden of owning solar panels is currently under consideration by the Public Utility Commission of Texas and poised to go live upon approval and resource availability.

Entergy New Orleans customers have benefited from a green power option since 2020.

All of the approved or pending programs across Entergy's service areas represent approximately 1,000 megawatts of green tariff capacity.

We also are working to electrify other economic sectors, including transportation, for community and environmental benefits. Entergy strongly supports both customer adoption of electric vehicles and expansion of the electric transportation ecosystem. As a utility, we have an obligation to ensure reliability, affordability and accessibility for all our customers – today and in the future – as we work to meet their electrification needs. We're helping to accelerate the adoption of electric vehicles in several ways. In partnership with the National Electric Highway Coalition, we stand ready to work with customers, stakeholders and our regulators to develop a path for further investment in transportation electrification solutions to enable seamless travel for electric vehicle drivers along major travel corridors of the country.



This work aligns with our own fleet electrification goals. We aim for all new, light-duty vehicles at Entergy to be electric starting in 2023 and for our fleet to be at least 50% electric by 2030.

We're identifying opportunities to help electrify fleets for government, commercial and industrial customers, too. A product of our innovation hub, KeyString Labs, Entergy Fleet Solutions give

customers exactly what they need to electrify their fleet – from a turnkey offering to standalone charger-to-grid connectivity. In 2022, 15 school districts served by Entergy's utility companies received notice of being awarded rebates for electric buses through the Environmental Protection Agency's Clean School Bus Program. Entergy employees hosted an educational event in New Orleans to help representatives from the city, the parish school board and other groups learn more about accessing those funds.

We're also helping individual customers who own electric vehicles. In 2022, we deployed Entergy's first owner-operated direct current public charging station at a shopping center near Jackson, Mississippi. Entergy New Orleans, in partnership with the City of New Orleans, ensured equitable access to chargers by bringing into service charging stations throughout the city. In 2022, rebates for Entergy Arkansas customers were approved by the Arkansas Public Service Commission. Now rebates for electric vehicles are available for customers of all our utility companies through our eTech program.

At Port Fourchon, in Louisiana's Lafourche Parish, our innovative **Shore Power program** enables docked marine vessels to replace their fossil fuel-generated ship power with clean electricity. And in October 2022, we expanded our shore power capabilities to Crowley vessels operating out of the Port of Lake Charles in southwest Louisiana. Shore power's idle-reduction technology results in lower emissions and noise due to reduced engine use.

Entergy is also studying how recent federal laws and funding opportunities may help our industry reduce carbon emissions. The Infrastructure Investment and Jobs Act and the Inflation Reduction Act, enacted in late 2021 and in 2022, provide funding support for clean energy technologies such as renewables and existing nuclear. Those acts also reduce the costs of emerging decarbonization technologies such as low- to zero-carbon hydrogen, carbon capture and advanced nuclear.

In 2022, we published a sustainable financing framework. It aligns with our strategic business priorities and aspires to deliver positive environmental and social impacts. Our framework guides Entergy's

# Resilience plan progress

Entergy's accelerated resilience plan includes an investment of approximately \$15B over 10 years.



# \$13<sub>B</sub> distribution

~32,000 line miles hardened

~465.000 structures hardened

~770 miles underground

# transmission

~1.700 line miles hardened

~8.600 structures hardened

~20 substation flood mitigation projects

Approximately \$1.7 billion of the proposed resilience spending is not included in our current capital plan, but is expected to be added if the plan and associated recovery are approved by regulators.



# **Our strategy**

future green, social and sustainability financings in support of our commitment to achieving a broad range of sustainability outcomes. It's consistent with several global outcomes envisioned by the United Nations Sustainable Development Goals. Under this framework, Entergy Louisiana issued its inaugural green bond.

**Accelerated resilience** - We serve communities in a region vulnerable to natural disasters, and resilience is important for our customers who depend more than ever on reliable electricity. After Hurricane Ida in 2021, we invested in infrastructure built to higher standards that will improve the system's resilience. That included more than 22,000 distribution poles, more than 2,200 transmission structures and eight substations. But we're not stopping there.

As our baseline capital plan continues to improve the resilience of the system, we are evaluating a range of options to accelerate investments. We are proposing a 10-year, \$15 billion accelerated resilience and hardening plan.

Workers responded throughout the year to winter storms, tornadoes and other emergencies, earning our 42nd and 43rd EEI awards for restoration and mutual assistance work. We also continued to address the impacts of Hurricane Ida. We awarded \$500,000 in shareholder-funded grants to organizations helping minority small business owners recover from the devastation caused by Ida.

We rebuilt a critical Mississippi River transmission crossing near New Orleans that was severely damaged during Hurricane Ida. The line now stretches between two 475-foot towers that can withstand winds of up to 175 mph.

We are partnering with local businesses to improve resilience with our Power Through electric generator program. The program provides backup power that allows businesses to better manage through outages. Entergy shares both the cost and the power produced for an effective, affordable customer solution. The program is currently available for Entergy Louisiana customers and is being piloted with Entergy Mississippi and

Entergy Texas customers as we work toward regulatory approval in all operating companies.

Affordability a priority - We know how important affordability is for our customers. It's a priority for us, too. In addition to customer assistance programs, flexible payment arrangements, energy fairs and weatherization programs in 2022, we'll continue the investments we made to reduce fuels costs through more efficient generation and renewable resources. We'll also continue our efforts to be disciplined about operations and maintenance spending, as well as our work to grow both in sales and customers. And our nearly decade-long participation in MISO, our regional transmission organization, has already produced more than \$2 billion in customer savings.

Rising costs, significantly higher natural gas prices, storm cost recovery plus soaring summer temperatures pushed electricity costs higher for customers in summer 2022. Entergy responded through a number of actions outlined in the community section of this report, including \$10 million in shareholder donations to bill payment assistance programs for qualifying residential customers.

We are working on behalf of our customers to pursue federal funding for investments that would accelerate the path toward a more resilient future. All five of our operating companies received encouragement letters to proceed with full applications for the first round of the U.S. Department of Energy's Grid Resilience and Innovation Partnerships Program. These proposals will improve grid resilience through upgrades and microgrid components in disadvantaged communities. This round of program funding is expected to conclude in summer 2023, and the second round of funding will open in fall 2023. Winning submissions will receive funding for half of their project costs. This federal funding would help Entergy increase grid resilience for our customers living in those project areas while minimizing the impacts on their monthly energy bills.



# **About this report**

This integrated report presents, as of March 24, 2023, Entergy's 2022 performance, future plans and strategies for continued success. Entergy's 2022 discussion included here is almost entirely related to our primary business, the utility, which operates solely within the United States. For additional and current information on our business and operations, visit **entergy.com**. For environmental, social and governance disclosures and other sustainability information, including determination of our **sustainability material issues**, visit **our sustainability website**.

Our 2022 report relies on guidance issued by the Global Reporting Initiative, the world's most widely used sustainability reporting framework. We report in accordance with the GRI standards, including the Electric Utility Sector Supplement. In addition to providing disclosure of financially material information in our Securities and Exchange Commission reporting, Entergy discloses additional ESG metrics and supporting narratives in this annual integrated report.





# **About this report**

Other organizations providing guidance that informs our disclosure practices include the Edison Electric Institute, the Sustainability Accounting Standards Board and CDP. In addition, our November 2022 climate report, Entergy's path to net-zero emissions and climate resilience, is aligned with the recommendations of the Task Force on Climate-related Financial Disclosures. All are available at our disclosures webpage. We provide ongoing updates to our sustainability initiatives here.

Assurance of financial data in this report comes from our internal controls over financial reporting, which Entergy management assesses annually using criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission in Internal

Control — Integrated Framework. Deloitte & Touche LLP has issued an attestation report on the effectiveness of Entergy's internal control over financial reporting as of Dec. 31, 2022.

Our 2022 greenhouse gas inventory is prepared in accordance with international standards and was verified by an independent third party in accordance with international standards (ISO 14064-3) in early 2023. The greenhouse gas inventory and third-party verification report are available on our website.

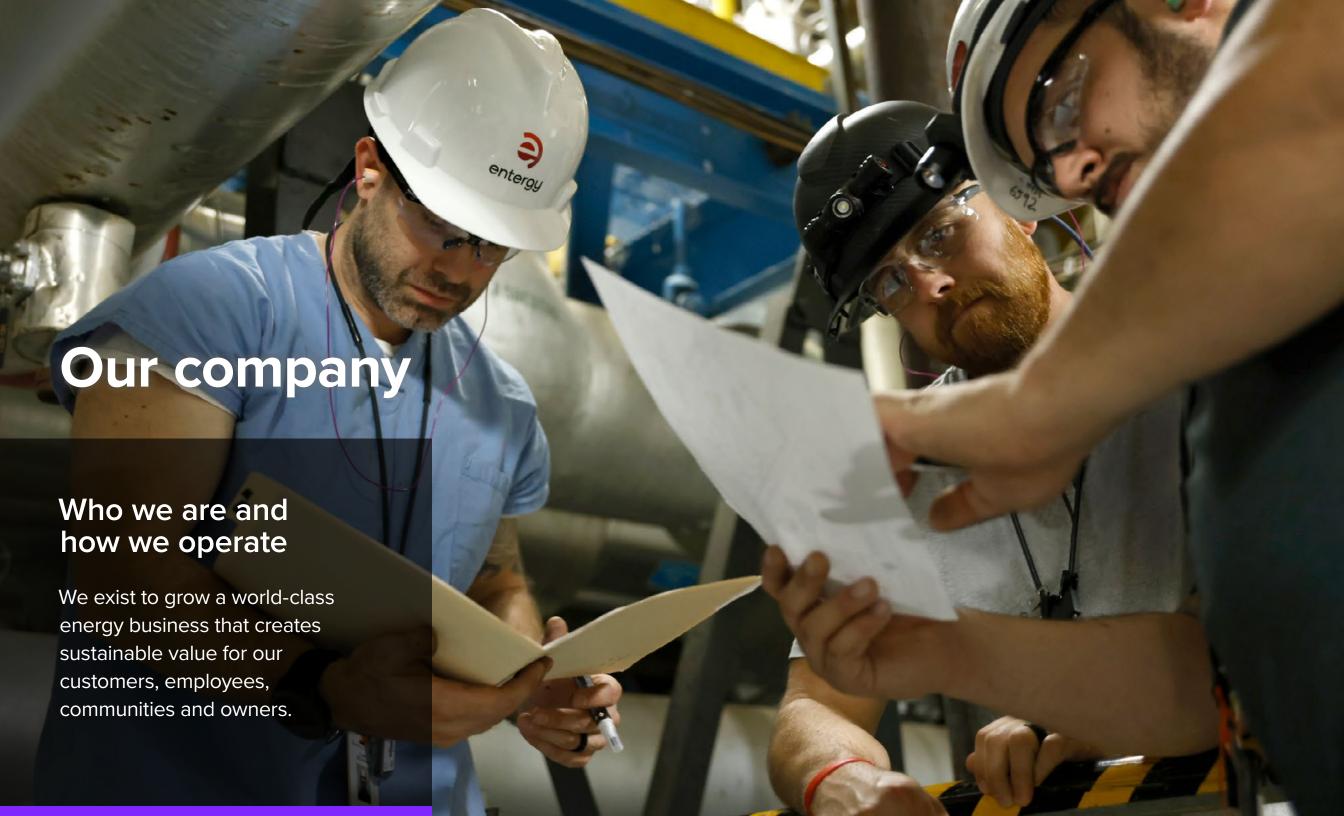
We also verify other data through an independent third party, as described here. We invite you to engage with us through the **Entergy Integrated Report Questions or Comments webpage.** 

## Entergy's third-party verified 2022 greenhouse gas inventory by scope and source

| Scope | Source                                      | Total emissions in metric tons CO <sub>2</sub> e | Percentage of total emissions |
|-------|---|--|-------------------------------|
| 1     | Stationary Combustion                       | 39,345,023                                       | 58.73%                        |
|       | Mobile Combustion                           | 49,715   | 0.07%                         |
|       | Fugitive Emissions                          | 156,765  | 0.23%                         |
| 2     | Purchased Electricity                       | 2,552  | <0.01%                        |
|       | T&D Losses and Company Usage                | 305,377  | See note 1                    |
| 3     | Purchased Power                             | 8,684,876  | 12.96%                        |
|       | Purchased goods and services; capital goods | 8,174,496  | 12.20%                        |
|       | Delivered Gas                               | 7,499,726  | 11.20%                        |
|       | Gas Customer Combustion                     | 947,055  | 1.41%                         |
|       | Business Travel                             | 6,300  | 0.01%                         |
|       | Employee Commuting                          | 26,446   | 0.04%                         |
|       | Leased Assets                               | 2,097,106  | 3.13%                         |
|       | Total emissions                             | 66,990,075                                       | 100.00%                       |

Note 1: These emissions are calculated for information only - they are not included in the total shown below because they are accounted for by the scope 1 emissions necessary to make up for these losses and usage.

Previous years' greenhouse gas inventory and related documentation are available here.





# **About Entergy**

Entergy is a Fortune 500 company that powers life for 3 million customers through our operating companies in Arkansas, Louisiana, Mississippi and Texas. We're investing in the reliability and resilience of the energy system while helping our region transition to cleaner, more efficient energy solutions. With roots in our communities for more than 100 years, Entergy is a nationally recognized leader in sustainability and corporate citizenship. Since 2018, we have delivered more than \$100 million in economic benefits each year to local communities through philanthropy, volunteerism and advocacy. Entergy is headquartered in New Orleans, Louisiana, and has approximately 12,000 employees.

# We power life<sup>™</sup>

Our mission: We exist to grow a world-class energy business that creates sustainable value for our four key stakeholders.



## Customers

We create value by delivering top-quartile customer experiences. We work directly with customers to understand their needs and exceed their expectations while keeping rates affordable.



## **Employees**

We create value by advocating for our employees to live safe, all day, every day. We strive to earn top-quartile organizational health scores. We provide a rewarding, engaging, diverse and inclusive work environment with fair compensation and benefits while also providing opportunities for career advancement.



## **Communities**

We create value by achieving top-quartile corporate social responsibility performance. We are active in economic development, philanthropy, volunteerism and advocacy, and we operate our business safely, resiliently and in a socially and environmentally responsible way.



## **Owners**

We create value by delivering top-quartile total shareholder returns. We are relentless in our pursuit of opportunities to optimize our business.



# **Entergy by the numbers**

\$13.8<sub>B</sub> **GAAP** revenues

\$1.1B GAAP net income \$58.6<sub>B</sub> in total assets

3 million utility electric customers

120,129 GWh utility retail electric energy sales

24,075 MW utility owned and leased generating capacity

105,864 circuit miles of distribution lines across our service area

16,096 circuit miles of interconnected high-voltage transmission lines 11,700 employees at year-end

# Utility owned and leased generating capability by fuel source

10,516 MW modern gas

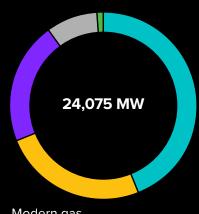
5,995 MW legacy gas

5,211 MW nuclear

2,091 MW coal

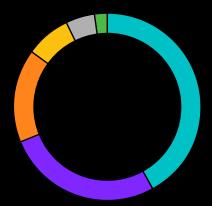
814 MW renewables

# **Owned and leased capacity**



- Modern gas
- Legacy gas/oil
- Nuclear
- Coal
- Renewables

# Generation sources used to meet utility demand



- Modern gas
- Nuclear 27%
- Purchases
- Legacy gas/oil
- 5% Coal
- Renewables

# Our company

Our sources of power generation - As a result of our portfolio modernization and our power-purchasing decisions, 29% of our portfolio today is non-emitting, mostly coming from nuclear energy. Our nuclear team of approximately 4,000 employees operate and support a fleet of five reactors in four locations, generating carbonfree electricity to power millions of homes.

Efficient, modern natural gas represents 42% of our generation. These units improve system reliability, reduce environmental impacts and reduce costs for our customers by using less fuel. They also have lower maintenance costs, produce significantly fewer emissions than older generation, and require less water.

**Power delivery** - Our system spans approximately 16,100 circuit miles of transmission lines, approximately 105,800 circuit miles of distribution lines, and approximately 1,300 substations operated at 69 kV to 500 kV. It helps us move power from power plants to the lines serving customers' neighborhoods, across an interconnected system of transmission lines and substations.

**Modernizing retail gas distribution** - Our gas distribution business in Louisiana serves more than 200,000 customers in New Orleans and Baton Rouge. Along with other gas utilities and research partners at the Gas Technology Institute, we continue to study new technologies to improve the safety and reliability of our system. In 2022 we continued to make progress on the Entergy New Orleans Gas Replacement Infrastructure Program that began after Hurricane Katrina. More than 616 miles of piping have been replaced since 2007. By 2032, 650 miles of piping are scheduled to be replaced to complete the modernization of the gas system. Entergy Louisiana also is continuing to replace legacy pipelines for customers in the Baton Rouge area, with nearly 89 miles replaced as of year-end 2022.

Completed exit from nuclear merchant power - In 2022, Palisades Power Plant was permanently shut down after generating safe, secure and reliable electricity for more than 50 years. Entergy then completed the sale of the subsidiary that owns the plant to Holtec International. Palisades' closure and sale follows the closure and sale of the Vermont Yankee, Pilgrim and Indian Point plants and the sale of the James A. Fitzpatrick plant. The sale of these plants successfully completed our planned exit from the nuclear merchant power business.

A sustainable supply chain - As we work to reduce our own emissions and those of our customers, we are also realizing sustainability opportunities in our supply chain. Focus teams are developing strategic initiatives for local and diverse suppliers to share in a managed spend portfolio of \$5 billion to \$7 billion. They are also working to ensure that our procurement process evaluates suppliers' ability to support Entergy's objective of managing climate change by reducing greenhouse gas emissions from our operations. Through these strategic initiatives, suppliers who completed our annual sustainability assessment accounted for nearly 52% of our annual managed spend.

Our supply chain organization also supports Entergy's role in environmental stewardship. We work to recycle and recover the value of materials that otherwise might end up in landfills. In 2022 we recycled more than 804,000 gallons of transformer oil and over 26 million pounds of various metals.

We also sell surplus assets and return the proceeds to our utility operating companies. This benefits customers by offsetting operations costs that are part of the rates that our customers pay. In 2022, investment recovery totaled \$15.5 million. Our cumulative sales of surplus assets over the past five years totals \$67.9 million.

These programs and initiatives led to recognition of **Entergy as** the 2022 utility member of the year by the Sustainable Supply Chain Alliance.

We and our suppliers faced domestic and other supply disruptions due to international military conflicts and the lingering effects of the pandemic. Even so, Entergy sustained our efforts for spending with diverse firms in 2022: We spent \$1 billion with diverse suppliers and nearly \$1.3 billion with local suppliers. Diverse suppliers support all areas of our business including power generation, power delivery, nuclear generation, information technology and corporate departments.

More information about sustainability in Entergy's supply chain is available here

# Responsible supply management

Entergy donated in 2022 more than 8,000 cases of pandemic-related sanitizing supplies valued at nearly \$700,000 to six community partners in New Orleans and to the Feeding America Food Network, which serves affiliate food banks across the country.

By donating and transporting the supplies, we not only helped nonprofit groups during a period of high inflation but also created more space in our warehouses for storm readiness and other requirements.

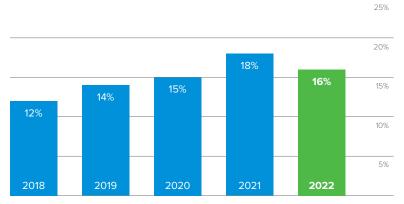


# Sustainability in our supply chain

Entergy is working toward a more sustainable supply chain, directing more of our spending to diverse and local vendors.

## Diverse spending (%)

\$1.006B **761** 16% diverse of managed in diverse suppliers spend spending



Percentage of managed spending to diverse suppliers.

## Diverse spending (\$)



Amount of managed spending to diverse suppliers in dollars.

## Local spending\*

4,950 20% local of managed suppliers spend

spending

\$1.28<sub>B</sub> local



Amount of managed spending to local suppliers in dollars.

## Sustainability assessments

116 suppliers completed sustainability assessments vs. 57 in 2021.

**52**%

of managed spend went to suppliers who completed sustainability assessments vs. 21% in 2021.

<sup>\*</sup> Spending with a supplier that has a contract entity within a state that has Entergy operations.



# Awards and recognition

Entergy's sustainable business practices were highlighted by several industry and other organizations in 2022. We are the only company in the electric utility sector to be included for 21 straight years on the Dow Jones Sustainability North America Index, one of the most prestigious environmental, social and governance rankings for corporate performance. And for the 15th straight year, Entergy was honored by Site Selection Magazine as a major player in economic growth by working to support the local economy in the communities we serve.

More information about these awards and other recognition can be found here.

#### Member of

# **Dow Jones Sustainability Indices**

Powered by the S&P Global CSA

Dow Jones Sustainability North America Index.



America's Most JUST Companies by JUST Capital and CNBC.



Site Selection Magazine Top Utilities in Economic Development.



Points of Light The Civic 50.



Edison Electric Institute Emergency Response Award.



Newsweek - America's Most Responsible Companies.





## **Board of directors**

Our board of directors governs company affairs. Our directors are committed to sound principles of corporate governance that help create sustainable value for our stakeholders as we work to become the premier utility.

Our board oversees our strategic direction, overall performance and key corporate policies. It approves major initiatives, advises on key financial and business objectives, and monitors our progress.

Entergy's diverse, highly engaged board provides strong, effective oversight. Our directors have the qualifications, skills and experience to inform and guide our senior executive team and the company's long-term priorities.

Additional information on board qualifications is available in the governance section of this report.

## Each of the following key qualifications are well-represented on our board:

- Technology and transformation.
- Executive leadership experience.
- Finance and accounting.
- Government/legal/public policy.
- Operational excellence.
- Regulated utility/nuclear.
- Risk management.
- Human capital management.
- Sustainability.
- Other public boards.

## **Board demographics:**

- Average age 63.
- Average tenure 6.4 years.
- 4 of 12 directors are women.
- 2 of 12 directors are racially or ethnically diverse.

Demographics exclude director Alexis Herman, retiring at the annual meeting of shareholders in May 2023.



## **Board of directors**

Our board of directors governs company affairs. They are committed to sound principles of corporate governance that help create sustainable value for our stakeholders as we work to become the premier utility in our industry. See our **Proxy Statement** for more details about our directors.



Gina Adams Corporate Vice President FedEx Corporation Washington, DC An Entergy director since 2023 Age 64



John Black Retired Audit Partner Deloitte & Touche LLP Atlanta, Georgia An Entergy director since 2023 Age 63



John Burbank Independent Strategic Advisor and Entrepreneur Groton, Connecticut An Entergy director since 2018 Age 59



Pat Condon Retired Audit Partner Deloitte & Touche LLP Frankfort, Illinois An Entergy director since 2015 Age 74



Kirk Donald Chairman of the Board Huntington Ingalls Industries, Inc. Mount Pleasant, South Carolina An Entergy director since 2013 Age 69



**Brian Ellis** Senior Vice President and General Counsel, Danaher Corporation Bethesda, Maryland An Entergy director since 2020 Age 57



Phil Frederickson Former Executive Vice President ConocoPhillips Arden, North Carolina An Entergy director since 2015 Age 66



Alexis Herman Chair and CEO New Ventures, LLC McLean, Virginia An Entergy director since 2003\* Age 75



Lisa Hyland Former Chief Operating Officer EQT Midstream Services, LLC Pittsburgh, Pennsylvania An Entergy director since 2019 Age 63



Stu Levenick **Lead Director** Former Group President Caterpillar Inc. Naples, Florida An Entergy director since 2005 Age 70



Blanche Lincoln Founder and Principal Lincoln Policy Group Little Rock, Arkansas An Entergy director since 2011 Age 62



Drew Marsh Chairman and CEO Entergy Corporation New Orleans, Louisiana An Entergy director since 2022<sup>+</sup> Age 51



Karen Puckett Former President and CEO Harte Hanks, Inc. Houston, Texas An Entergy director since 2015 Age 62

<sup>\*</sup> Retiring from the Board of Directors at the 2023 Annual Meeting of Shareholders.

<sup>&</sup>lt;sup>†</sup> Chairman of the Board since 2023. Director ages shown as of March 24, 2023.



# **Executive officers**

Our senior leadership team, headed by Chairman and Chief Executive Officer Drew Marsh, is made up of experienced and dedicated executives prepared to meet the challenges of the evolving utility industry. See our **Proxy Statement** for more details about our executive officers.



Chris Bakken Executive Vice President Entergy Infrastructure Joined Entergy in 2016 Age 62



Marcus Brown Executive Vice President and General Counsel Joined Entergy in 1995 Age 61



Jason Chapman Acting Senior Vice President Corporate Business Services Joined Entergy in 2019 Age 52



Kathryn Collins Senior Vice President and Chief Human Resources Officer Joined Entergy in 2020



Kimberly Cook-Nelson Executive Vice President and Chief Nuclear Officer Joined Entergy in 1996 Age 51



Kimberly Fontan Executive Vice President and Chief Financial Officer Joined Entergy in 1996 Age 50



Reggie Jackson Senior Vice President and Chief Accounting Officer Joined Entergy in 1991 Age 56



**Drew Marsh** Chairman of the Board and Chief Executive Officer Joined Entergy in 1998 Age 51



Anastasia Minor Chief Transformation Officer Joined Entergy in 2017 Age 53



Pete Norgeot Executive Vice President and Chief Operating Officer Joined Entergy in 2014 Age 58



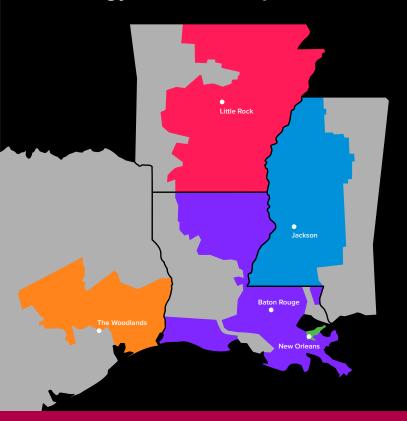
Rod West Group President Utility Operations Joined Entergy in 1999 Age 54

# **Economic development**

In 2022, Entergy helped attract or expand 45 economic development projects to our utility service area representing a capital investment in local communities of almost \$6.4 billion and 5,134 new jobs.

| Arkansas    | 15 projects | \$3.62B CapEx | 1,382 job     |
|-------------|-------------|---------------|---------------|
| Louisiana   | 11 projects | \$678M CapEx  | 2,013 job     |
| Mississippi | 11 projects | \$168M CapEx  | 1,357 job     |
| New Orleans | 3 projects  | \$199M CapEx  | 20 job        |
| Texas       | 5 projects  | \$1.77B CapEx | 362 job       |
|             |             | Based on cor  | ntracts siane |

# **Entergy service footprint**



# **Leaders of our operating companies**

Utility presidents and CEOs drive the utility companies' financial and operational business results, customer service, safety, planning, economic development, employee development, and regulatory and governmental affairs. See our **Proxy Statement** for details about our utility leaders.



Haley Fisackerly President and CEO Entergy Mississippi since 2008 461,000 customers Revenues \$1.6 billion Assets \$6.1 billion



Laura Landreaux
President and CEO
Entergy Arkansas since 2018
730,000 customers
Revenues \$2.7 billion
Assets \$13.0 billion



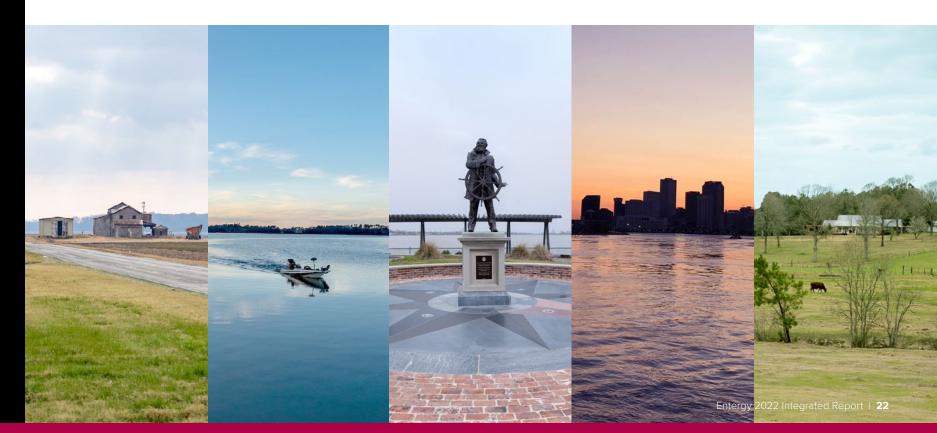
Phillip May
President and CEO
Entergy Louisiana since 2013
1,101,000 customers
95,000 gas customers
Revenues \$6.3 billion
Assets \$28.1 billion



Deanna Rodriguez
President and CEO
Entergy New Orleans since 2021
211,000 customers
109,000 gas customers
Revenues \$1.0 billion
Assets \$2.2 billion



Eliecer Viamontes President and CEO Entergy Texas since 2021 499,000 customers Revenues \$2.3 billion Assets \$7.0 billion





## Talent and culture outcomes



# **Diversity**

Diversity of ideas, backgrounds, perspectives and skills in an inclusive culture.



# **Capability**

Knowledge skills and abilities that provide sustained stakeholder value and growth.



## **Culture**

Integration of an operating model of behavior expectations for how we deliver stakeholder outcomes.



## Commerce

Symbiotic value for our communities from our employment and supplier opportunities.

## Our talent and culture

Powering life for our customers, communities and owners starts with our employees, who work every day to build the premier utility. We're working to deliver the training, tools and direction they need to envision a better future and to make it a reality.

In 2022, our human resources team focused on the five drivers of our talent and culture strategy:

- Deliver a value proposition that recruits, retains and drives performance.
- Cultivate diverse talent to raise organizational performance.
- Build premier utility capability.
- Develop leaders to develop their organizations.
- Strengthen the leader-employee relationship.

We track our progress in these areas by specific measures of our diversity, capability, culture and commerce.

## **Diversity**

At Entergy, we work to foster a workforce with diversity of ideas, backgrounds, perspectives and skills in an inclusive culture.

We regularly monitor progress toward our goal of attracting, developing and retaining a more diverse workforce. Over the last several years, we have made consistent gains in female and diverse race/ethnic representation in the workforce and in management.

You can learn more here about how we pursue that goal through workforce development partnerships, internships and educational support programs, and a sustained organizational health process within the company.

## Workforce development

Our growth strategy depends on developing leaders who are able to manage strong, inclusive teams and provide meaningful work. We're helping develop those abilities through programs like All In, a leadership program that launched in 2022 with 101 participants from across the company. The program will expand to add 300

employees in 2023. It teaches critical inclusion concepts and offers techniques employees can use to pave the way for improvement in the rest of our organization.

## Capability

To help build and lead a premier team, we provide employees with both foundational training and career development, along with innovative new ways to grow their careers. In 2022, Entergy introduced a series of differentiated, only-at-Entergy leadership programs aimed at accelerating capabilities among our top talent.

We started with ensuring the top 300 leaders had a common understanding of our premier utility strategy and increased business acumen. All directors and above attended the Entergy Strategy Workshop, a three-day program that combined a business simulation competition with deep dives into our strategic focus areas.

Next, we executed two new accelerated development programs for high-potential talent: Power Up for directors and vice presidents, and RISE: our emerging leader program for top individual contributors. Eighteen leaders completed our inaugural Power Up leadership program, a 12-month journey that combined field visits, executive interactions, skills assessments and targeted training to create meaningful relationships, measurable development and memorable experiences. Nearly 80 emerging leaders completed RISE in 2022. This three-month journey combines self assessments with training and networking to help these individuals land their first manager positions at Entergy.

Our human resources team responds to an array of talent-related market forces. Today's workers seek a compelling and inclusive experience. The company operates in a labor market with high costs, low participation rates and competition for employees with advanced skills. Increasing retirements and organizational changes in 2022 put a premium on knowledge retention and collaboration. Automation and remote work trends continue to challenge our ability to create a lasting, high-performing workplace culture.



## Our talent and culture

To address those factors, we use a balanced scorecard to help align our compensation programs with performance in key focus areas. The scorecard includes measures that help determine funding for certain annual incentive plans: safety measures including serious injury and fatality rate; diversity, inclusion and belonging measures; environmental stewardship; and customer net promoter score.

To help attract, develop and retain a skilled, engaged and diverse workforce, Entergy provides competitive compensation and benefits. And we continually work to improve, through benefits such as enhanced paid parental leave and retirement savings programs. In 2022, the company enhanced sick time eligibility for new employees. We also increased the number of observed holidays by adding the Martin Luther King, Jr. holiday for all employees.

## Culture

In 2022, we defined Our Expectations, five employee behaviors essential for achieving positive stakeholder outcomes:

- · Make customers more successful.
- Innovate and continually improve.
- Collaborate and share knowledge.
- Be accountable for results.
- Recognize and reward outcomes.

The goal is to involve all employees in continuously driving performance improvement and innovation for customer success.

## Organizational health

Organizational health is a measure of how effective an organization is at executing to a common goal. Since 2014, employee feedback on the Organizational Health Index survey has deepened our understanding of how the behaviors that employees see in the workplace affect our organizational health.

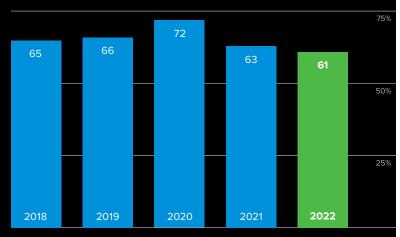
Since completing the first OHI survey in 2018 with an overall score of 49 (third quartile), we've seen scores improve; our 2022 results place us in the third quartile. An objective of defining our STAIR values, creating our talent and culture drivers and many other actions described in this section of this report is to achieve firstquartile results. Survey participation rate has been consistently high. The initial employee participation rate of 66% in 2014 rose to and has remained between 89% (2022) and 90% since 2018.

After organizational health survey results reflected pandemic pressures on our trade and craft employees, storm-work fatigue and other factors, we placed special emphasis on talking with frontline supervisors and employees in those groups to address their needs.

## Commerce

We focus our supplier diversity efforts on certified businesses that are at least 51% owned, controlled and managed by minority, woman, veteran, disabled veteran and LGBTQ populations. Businesses located in historically underutilized business zones also qualify as diverse firms and are designated as such by the federal government. Learn more in the supply chain section of this report and on our website.

# **Organizational health** Entergy aims for top-quartile results in our Organizational Health Index survey. In 2022, our results were third quartile. We continue to take action to improve organizational health.



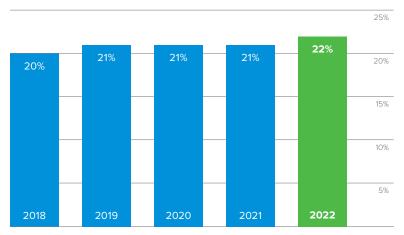
Organizational health index score.



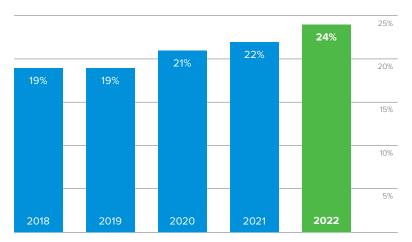
# **Key goals and progress**

## Diverse workforce

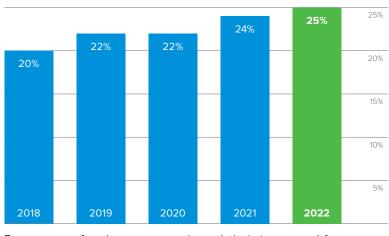
We are working to increase the diversity of our workforce and management through long-term effective strategies to attract, develop and retain females and race/ethnic underrepresented employees. Entergy's EEO-1 consolidated report is available here.



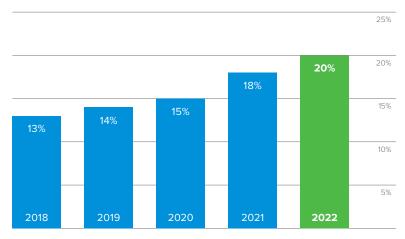
Percentage of women in our workforce.



Percentage of women in our management.



Percentage of underrepresented race/ethnic in our workforce.



Percentage of underrepresented race/ethnic in our management.

# Safety matters most

In 2023, Entergy launched a simplified safety framework with four principles:

- 1. I own safety.
- 2. Prevention is critical.
- 3. We must always improve.
- 4. Zero harm is possible.

# **Keeping our communities safe**

Entergy's core safety value extends beyond staying safe in the workplace. Since a large portion of our employees work in the community, we also look for ways to help with other safety issues. Entergy Mississippi is supporting the state's Be the Solution campaign to stop human trafficking. In the coming months, we'll provide employees training and educational materials to help them recognize human trafficking and learn how to anonymously report suspected traffickers.



## **Live Safe**



#### GOAL: Top-decile safety performance

Nothing matters more at Entergy than every employee and contractor returning home safely after work each day.

While managing challenges from hurricane season preparations to reliability construction projects and the regular, daily work, employees achieved a total recordable incident rate of 0.50 in 2022, compared with 0.45 in 2021 and 0.40 in 2020. Our total recordable incident rate for contractor workers was 0.53 in 2022 compared with 0.71 in 2021 and 0.50 in 2020. Combined this is a total recordable incident rate of 0.51, which puts us in the first quartile when benchmarked against peers within the Edison Electric Institute. More safety data is available on our performance data table.

As they serve customers each day, our workers manage the inherent risks of electricity, gas, nuclear power and more. To help meet our objective to live safe, all day, every day, we worked in 2022 to sharpen our focus on how we measure safety performance. One

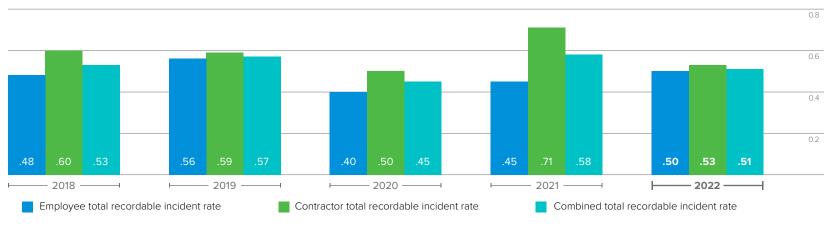
key measurement is the rate of serious injuries and fatalities per 100 employees or contractors, or SIF. In 2022, we experienced seven employee and six contractor SIF incidents. While this is an impressive reduction from the 2021 result, Entergy remains in the second quartile for SIF rate compared with the most recent industry benchmark average from EEI.

Employees continue to use our Close Call, Good Catch program to track and resolve unsafe conditions. We continue to develop a companywide safety management program that everyone understands and supports. In 2022, the company's power delivery organization held sunrise calls every two weeks where leaders and employees learned the latest on changes to policies and procedures, safety trends, positive behaviors and more.

Our approach to safety and wellness is more than technical standards, safety records and safe actions in the field. To develop a healthy, productive and engaged workforce, we provide a comprehensive health and wellness program, a financial wellness program and a range of employee education and assistance programs.

## Safety performance – Five-year total recordable incident rate

Our safety objective is everyone safe – all day, every day. We measure our safety performance against our peers through EEI's total recordable incident rate benchmarks. The most recent EEI top decile performance is <=0.35. The most recent EEI top quartile performance is >0.35 and <=0.90. Recordable incident rate: number of recordable incidents per 100 full-time equivalents. Recordable incidents include fatalities, lost-time accidents, restricted duty accidents and medical attentions.





# **Entergy is committed to net**zero emissions by 2050

Our path to achieve net-zero emissions by 2050 is defined by technology. In our 2022 Climate Report, we announced a new carbonfree energy capacity goal and broadened the boundary of our emission rate-based interim goal to include purchased power.



**Milestones** - Entergy expects to reach these interim goals on our path to netzero emissions:

- Carbon-free energy capacity of 50% by 2030.
- Includes all nuclear and renewable capacity, both owned and purchased.
- Additional capacity is provided by some accompanying battery storage paired with renewables.
- Carbon dioxide emission rate reduction of 50% by 2030.
- Includes all generation, owned and purchased.
- 2000 base year.

# **Increasing renewables**



Our plan to achieve net-zero emissions by 2050 could involve as much as 15 to 17 GW of renewable capacity by 2031.

# **Environmental stewardship**

Entergy's transition to cleaner generation resources is already resulting in better air quality for our communities. At the end of 2022, our carbon dioxide emission rate was 31% lower than in 2000. Our absolute emissions were 19% lower than in 2000. Details on our other emissions reductions are provided on page 31.

We also serve as a thought leader in our industry, advancing constructive discussions to understand the risks associated with changing environmental conditions. And we're partnering with regulators and key stakeholders on policy and technology options that address the physical risks of climate change.

Entergy is working in other ways to ensure our environment is protected and our communities thrive. Our energy and environmental justice working group is comprised of employees who work together to examine our business practices and find ways to better minimize potential adverse effects of our operations and activities on local historically disadvantaged communities. As we diversify our generation portfolio with cleaner resources, we are engaging in constructive conversations with our communities. Read more about just transition for all stakeholders in our 2022 Climate Report.

Our Environmental Initiatives Fund supports projects or programs that reduce emissions, protect natural resources, and restore wetlands and forests. In 2022, Entergy shareholders contributed approximately \$1 million to partnering organizations through the fund. This was the 22nd consecutive year that owners provided support to the fund, with a total investment of nearly \$42 million since the program launched in 2001. A history of the program is available here. 2022 grant recipients are listed here.

## Grassroots sustainability champions

More than 100 Entergy employees became Grassroots Sustainability Champions, a group launched in 2022 to help us expand and enhance our sustainability commitments.

Champions help identify employee-driven sustainability initiatives and social opportunities, and engage with their peers, work groups and internal networks to build support for and increase participation in these initiatives. Among their first initiatives: a textile recycling program in New Orleans and guides for employees on sustainable shopping and holiday planning.

**Protecting natural resources:** Entergy is enhancing biodiversity, storm and flood protection, and carbon mitigation through partnerships that support wetlands restoration and reforestation.



# **2022 Environmental Initiatives Fund grant awards**

A list of all 2022 EIF grant award recipients is available here.

- Ducks Unlimited: \$95,000 for wetland restoration and enhancement activities for whooping crane habitat in the White Lake Wetlands Conservation Area in Vermillion Parish, Louisiana.
- The Nature Conservancy: \$50,000 to restore and improve wildlife habitat in Arkansas rivers by removing, replacing or remediating five old low water barriers in the Saline River watershed, Upper Little Red River and Cave Creek.
- Mississippi Department of Environmental Quality: \$16,000 for the installation of energy-efficient LED lighting at its lab in Pearl, Mississippi.
- Big Thicket Biosphere Reserve: \$14,500 to create and improve monarch butterfly habitat in Nederland/Port Arthur, Kountze, Beaumont and Saratoga, Texas.
- Feed the Second Line: \$80,000 to help install emissions-free solar panels on rooftops of New Orleans restaurants to create a sustainable microgrid and establish community hubs when needed for disaster recovery efforts.

Information on our grant application process is available here.

# More information

Learn more about our environmental strategy and initiatives here.

# **Environmental stewardship**

#### Governance

Entergy's environmental vision statement and supporting policies and procedures can be found here.

Our environmental, occupational health and safety policy ensures compliance with our regulators and drives excellence and continuous improvement throughout all business functions. The policy details our expectations for inclusion, accountability, incident prevention, corrective action, environmental stewardship, risk and compliance management, stakeholder engagement, goal-setting and continuous improvement. We validate our management system and our environmental performance through third-party audits and provide transparency through regular performance reporting to our board.

The policy reflects Entergy's work in 2022 to recombine our environmental and safety system policies into a single environmental, occupational health and safety policy. This policy reaffirms our commitment to being an industry leader in environmental, health and safety performance by proactively, responsibly and sustainably managing our business operations to protect our employees, contract partners, customers and the communities we serve. As a component of the redesigned policy, we are undertaking a multiyear effort to redesign the framework of our EHS Management System. We expect that the redesigned system would maintain compliance consistent with ISO 14001 and 45001 Standards with the goal of minimizing adverse environmental impacts and being incident free.

# Water quality management

In addition to protecting air resources, we work to reduce water use in our operations while evaluating water availability and ensuring compliance with federal, state and local permits and requirements. An overview of our water management strategy is available here.

Across our operations, we protect water resources by maintaining a compliance rate with state and federal permit requirements of at least 99.9% from year to year. In 2022 our compliance rate was 99.98%.

Entergy has two plants that operate in a water-stressed area. Since 2016, our Lewis Creek Power Plant has exceeded a water conservation goal of 30%, and the neighboring Montgomery County Power Station employs cooling towers and a closedloop cooling reservoir to decrease water usage. Our portfolio transformation strategy also reduces water usage across our fleet as our power generation plants are more efficient and we increase renewables, which generally use no water.

## Waste minimization and management

We manage waste responsibly for the benefit of the environment and our communities. To address waste management and minimization, Entergy maintains a standard that outlines our basic philosophy and expectations. We reduce waste through our commodity recycling and investment recovery process outlined in the supply chain section of this report. We manage coal ash for beneficial use at a rate dependent on local construction markets.

## **Biodiversity**

We understand our role as a good steward of the land, wildlife and natural resources in our care. Our Commitment to Biodiversity describes our endeavor to support, conserve and restore biodiversity habitat, wetlands and local natural resources.

Since 2011, we have created a more avian-friendly environment by retrofitting older distribution lines that have documented avian impacts, implementing new distribution avian construction standards and replacing insulators on transmission structures.

In Arkansas, where Entergy uses renewable hydropower from the Ouachita River to generate electricity, the company manages more than 9,000 acres of property around Lake Catherine and Lake Hamilton. The two lakes created by Remmel and Carpenter dams provide habitat for animals that live in or near water and recreational activities for local residents and visitors. Our obligation through licensing by the Federal Energy Regulatory Commission includes maintaining the lakes and the surrounding area's scenic, environmental and aesthetic attributes to standards similar to national parks.

# Since 2000, our investments in clean energy capacity for our utility business have resulted in:

**↓79**%

Our SO<sub>2</sub> emission rate was reduced by 79%.

**₹76**%

Our absolute SO<sub>2</sub> emissions were reduced by 76%.

**↓82**%

Our NOx emission rate was reduced by 82%.

**↓79**%

Our absolute NOx emissions were reduced by 79%.

**+31%** 

Our CO<sub>2</sub> emission rate was reduced by 31%.

**+19**%

Our absolute CO<sub>2</sub> emissions were reduced by 19%.

**↓95**%

Our mercury emission rate was reduced by 95%.

**+94**%

Our absolute mercury emissions were reduced by 94%.

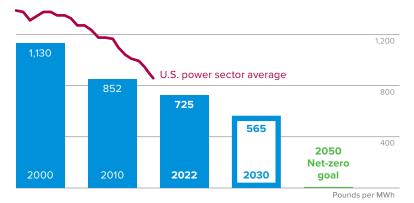


GOAL: Based on current planning, by 2030 our absolute emissions from oxides of nitrogen and sulfur dioxide both will be 90% below

2000 levels; and mercury emissions will be near zero. Our carbon dioxide reduction goal is 50% reduction in utility emission rate by 2030 compared to 2000 levels and net-zero emissions by 2050.

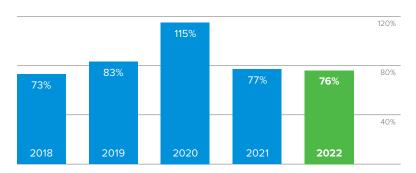
# **Environmental stewardship**

## Progress toward our 2050 net-zero commitment



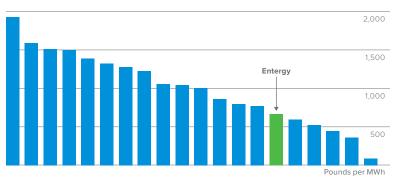
Entergy's 2030 goal and historical results include emissions from both owned assets and all types of purchased power. See more regarding this boundary adjustment in our climate report.

## Percent of coal combustion byproduct managed for beneficial use



Entergy's coal ash beneficial use rate varies depending on the local construction markets. With demand for these products greater than ash produced in 2020, we used previously placed ash and blended it with current production ash to create oil stabilization products. That means Entergy managed more than 100% of our coal ash for beneficial use in 2020.

## CO<sub>2</sub> emission rate of top 20 investor- and privately owned power producers



Based on emissions per megawatt-hour produced and 2020 data used in this annual benchmarking analysis of the top 20 privately and investor-owned power producers. More detail is provided in the Our strategy section of this report.

## 2022 water compliance rate

99.98%



We protect water resources by maintaining a compliance rate with state and federal permit requirements of at least 99.9% from year to year.

## **Environmental Initiatives Fund contributions**

\$42M

Total EIF contributions from program inception in 2001.



# **Volunteer Income Tax Assistance and Earned Income Tax Credit in 2022**

38,206 returns filed

12,614 **EITC** credits

\$22M EITC refunds \$60M total refunds

- 117 VITA sites sponsored.
- 76 employees certified as basic or advanced tax preparers.
- \$90 million impact from 1.5 economic multiplier applied to total refunds.



We embrace the **United Nations Sustainable Development Goals** and have identified primary impact areas that align most closely with our mission, philanthropic focus areas and overarching corporate strategy.

# More information

Learn more about our commitment to social responsibility here.

# Corporate citizenship

At Entergy, measuring our success starts with how well our customers and communities are thriving. In 2022, we amplified our longstanding initiative to improve lives, build businesses and create prosperity through a number of customer and community assistance programs.

## Assistance with high bills

Higher than usual temperatures last summer drove record energy usage, and this combined with higher natural gas prices and storm recovery costs produced higher electric bills. To help ease the burden, we worked closely with our regulators on a series of measures including applying shareholder donations to all Entergy operating companies for bill payment assistance programs. Those donations and our ongoing The Power to Care program accounted for \$10 million in assistance.

We waived late payment fees for eligible residential customers, and we waived credit card payment fees for all residential customers. In addition to these direct financial actions, our employees conducted volunteer energy efficiency and weatherization events in several neighborhoods.

We've been working on additional ways to help customers facing ongoing challenges receive financial assistance from federal and state programs. In 2022, those initiatives translated into 41% more financial assistance received by our customers compared with the previous year.

Those benefits were in part due to our robust outreach program with nonprofit organizations and the people they serve. We developed automated technologies to speed the process of applying for assistance and getting timely updates on the status of applications. For customers and agencies embracing these new options, tasks that once may have taken several days by mail have in some cases been reduced to hours, even minutes. These improved processes are helping customers receive the financial assistance they need.

## Hurricane Ida grants

These and other activities were especially important to communities facing long recoveries after Hurricane Ida. In February, Entergy awarded \$500,000 in shareholder-funded grants to organizations helping minority small business owners recover from the devastating 2021 storm.

The minority business grants were in addition to \$1.25 million previously provided to help nonprofit partners provide disaster relief and assistance with rebuilding and recovery.

## Tax credit and tax preparation support

Our focus on poverty solutions delivers a positive impact for the 25% of our 3 million residential customers who live below the poverty line. Helping qualified customers file for federal earned income tax credits is one of the most effective ways we help change lives. In 2022, employees contributed more than 2,800 volunteer hours through Volunteer Income Tax Assistance sites. As a result, more than 38,000 Entergy customers received \$60 million in federal tax refunds through Entergy-sponsored VITA sites, including 12,614 customers who received \$22 million in earned income tax credits.

Since 2009, our support of VITA sites has helped return \$298 million to more than 164,000 residents throughout our service area.

## Proud to be among The Civic 50



In 2022, we were named for the seventh straight year to The Civic 50, a list of the mostcommunity-minded companies in the country. This recognition by Points of Light sets a national standard for corporate citizenship and showcases how we and other companies use

our time, skills and resources to drive social impact throughout their company and communities.



# Corporate citizenship

## Pro bono legal program

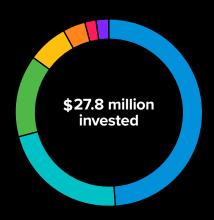
One way Entergy supports the communities we serve is through our pro bono legal program. In 2018, we were the first U.S. company to create a full-time role for pro bono counsel. We are still one of the few companies with that distinction.

Over the past decade, in addition to other volunteer hours of service by Entergy employees, legal department employees have performed nearly 20,000 hours of pro bono services. That's a \$5.6 million in-kind donation to the community. In 2022, legal professionals donated more than 2,200 hours of pro bono time.

Free legal services help community members be more resilient both in normal times and after a disruptive event such as a hurricane. Our legal professionals help resolve problems with services that many people couldn't otherwise afford, such as:

- Helping first responders with life planning documents so their families can recover from tragedy.
- Helping nonprofit organizations address governance issues to better serve vulnerable members of their communities.
- Helping community members secure missing paperwork to prove home ownership so they can build family wealth and stabilize their lives after natural disasters.
- Helping people expunge their records of minor criminal offenses so they can work.
- Helping correct policies that suspend driver's licenses for failure to pay state income taxes so people can keep working or pursue an education.
- Helping prepare Entergy employees as effective board members supporting community nonprofit organizations.

# **2022 Philanthropy**



- 49% Poverty solutions
- 22% Education and workforce development
- **14%** Community improvement
- **7%** Environmental
- **4%** Healthy families
- 2% Disaster recovery
- 2% Arts and culture

# 2022 Volunteerism



1,230

Number of partnering organizations



Total number of hours volunteered



Value of donated volunteer hours

# **Corporate citizenship**

## Corporate social responsibility's economic impact

Creating value for customers, employees, communities and owners.

| Program                        | 2022 value      |  |
|--------------------------------|-----------------|--|
| Philanthropy                   | \$27.8 million  |  |
| Volunteerism                   | \$3.3 million   |  |
| LIHEAP* / Financial assistance | \$124.5 million |  |
| The Power to Care              | \$1.8 million   |  |
| Earned Income Tax Credit       | \$22.0 million  |  |
| Total                          | \$179.5 million |  |

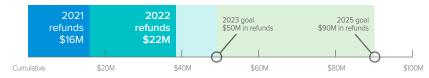
<sup>\*</sup> Low Income Home Energy Assistance Program

The \$179.5 million impact for 2022 is a 41% increase over the \$127.7 million impact from 2021.

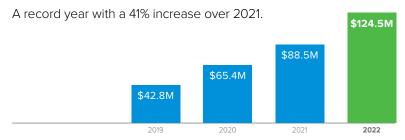
## **Earned Income Tax Credit**



Entergy helps customers work toward financial stability by providing assistance in filing for and receiving earned income tax credits.



# Financial assistance received by customers



## Low Income Home Energy Assistance Program



Entergy is working to increase overall federal funding of LIHEAP as a means of ensuring all customers have access to affordable and clean energy.

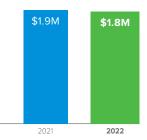


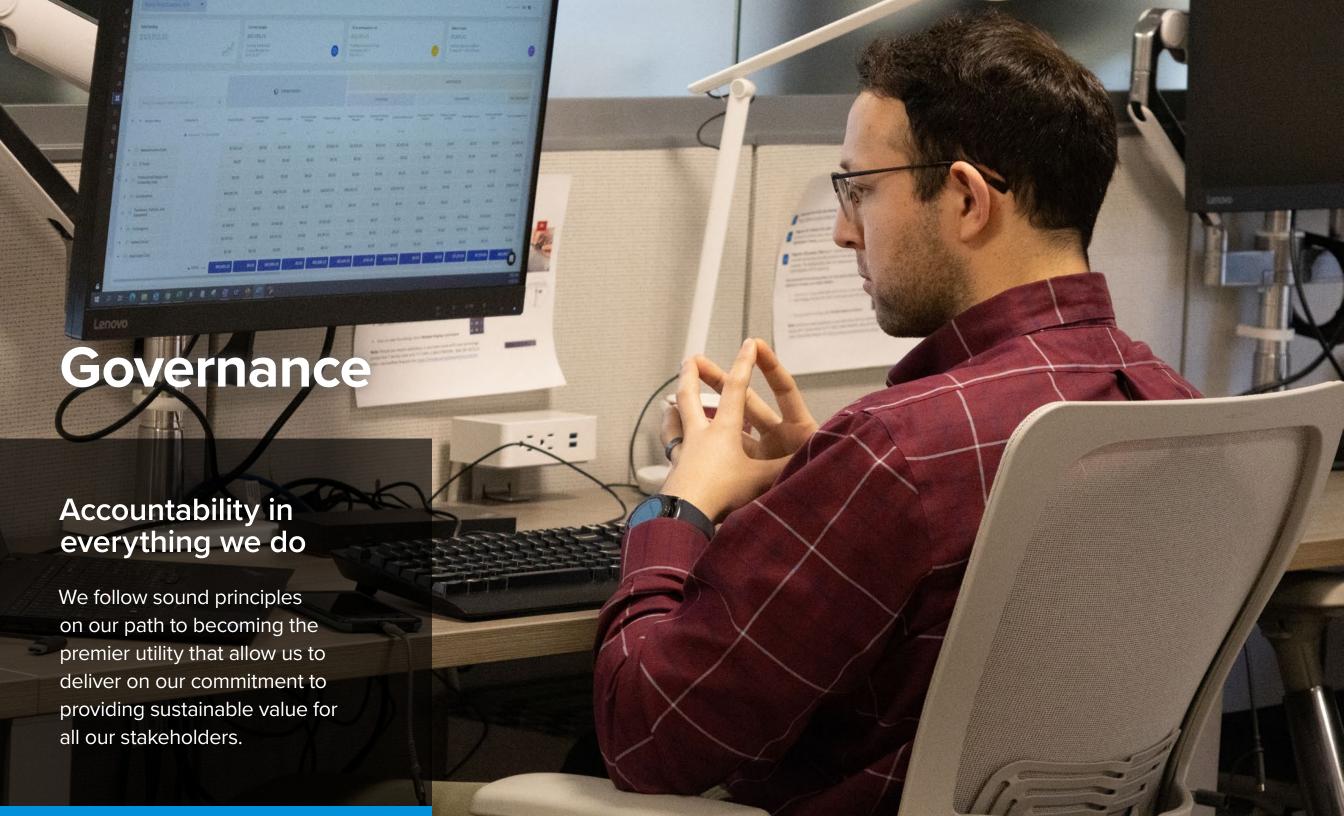
## The Power to Care

• 1% decrease in total donations from 2021.

• Over 40,000 enrollments in new RoundUp donation option will result in an additional \$243,000 every year<sup>†</sup>.

† RoundUp allows customers to "round up" their bill to the nearest dollar and donate the difference on a one-time or recurring basis.





## **Our STAIR values**

Entergy's five STAIR values support our workplace culture and operations and act as the steps to becoming the premier utility.



Safety



**Teamwork** 



**Always learning** 



Integrity



Respect

#### Governance

At Entergy, we are committed to these core values that guide how we do business and how we interact with everyone: safety, teamwork, always learning, integrity and respect.

The Code of Entegrity is our guide to conducting business ethically and fairly. We expect every Entergy employee to know and follow the code. It reinforces our values and behavioral expectations, summarizes key company policies and provides the tools and resources to ensure it's all easily understood and applied in our daily work.

The Code offers clear direction around reporting known, suspected or potential violations of law and policy, and it explains Entergy's zero-tolerance policy for retaliation.

Employees receive regular training and communications to help them understand Entergy's ethical expectations, and all nonbargaining employees annually acknowledge their review of the Code.

Sharing our values doesn't end at the Code of Entegrity. We have codes of business conduct for temporary workers and suppliers. We provide education for our employees on various ethics and compliance topics. We also identify applicable laws, regulations and policies and risks of non-compliance and then we decrease those risks through preventive and detective measures and corrective action.

Employees can raise concerns and seek guidance from Entergy's leaders, the Ethics and Compliance team, the nuclear Employee Concerns program and the Entergy Ethics Line, which can accept concerns anonymously. Certain concerns, including alleged violations of company policy or law, must be reported through the Ethics Line, in accordance with the Entergy System Reporting Violations Policy. The Entergy Ethics Line is available to employees, contractors, customers and other members of the public. All matters reported to the Ethics Line are promptly reviewed, assigned to the appropriate work group and investigated by trained personnel when appropriate. Concerns are handled in a confidential manner to the extent possible and we do not tolerate retaliation for asking a question or reporting a potential violation of law or Entergy policies.

Entergy's Discrimination & Harassment Prevention Policy extends further than the law, prohibiting harassment, intimidation, coercion, bullying and other types of abusive conduct. Our goal is to maintain a work environment that is inclusive and recognizes the dignity and worth of every individual, regardless of individual characteristics.

More information about our values and ethics is available here.

Specific information on our annual advocacy and political activity and accountability can be found here.

#### The board's role in governance

Entergy's board of directors is led by our executive chairman and our independent lead director, with independent directors chairing each board standing committee. The board's leadership structure provides a balance between independent oversight of management and efficient, unified leadership. The board has an executive committee and five standing committees – audit, corporate governance, talent and compensation, finance and nuclear.

Our board and its committees oversee our people strategy and hold senior management accountable for our corporate culture. And each of the board's standing committees has responsibility for sustainability risks and issues within its area of expertise.

The corporate governance committee is responsible for oversight of the company's sustainability program and strategy, policies and practices. This committee works to ensure that recognized sustainability risks and opportunities are being addressed by the full board or an appropriate board committee. They also oversee the company's sustainability strategy.

Stakeholder feedback and engagement help us create strategic, forward-thinking plans and promote sustainable practices throughout our organization. We engage in many ways as described here. Specific information on our annual advocacy and political activity and accountability can be found here.

For example, the full board is actively and regularly engaged in the development of Entergy's climate strategy and consideration



### Governance

of climate change-related risks and opportunities, due to the many implications for the company's overall business strategy.

Our board's and management team's understanding of the interests and perspectives of our shareholders is a key part of our corporate governance strategy. We approach shareholder engagement as an integrated, year-round process. It involves senior managers from our investor relations team, our corporate governance team, our human resources team, our sustainability and environmental policy group, and in some instances our lead director.

The perspectives provided by our shareholders informed our decision-making and helped guide our actions in continuing to enhance our environmental, social and governance disclosures, and our disclosures related to our board of directors.

Our sustainability and environmental policy team manages our ESG disclosures by further engaging with regulators, industry organizations and ESG analysts for benchmarking and continuous improvement opportunities. The team also maintains an internal network of subject matter experts on sustainability initiatives. This network includes a sustainability working group representing all aspects of our company. The working group collaborates to help identify future opportunities and ensure alignment of sustainability strategies across the company.

### Risk management

In 2022, we continued to enhance how the company measures risk. We sharpened our focus on objective, measurable information over qualitative results. This type of risk management scoring helps us know how much risk is left, and tells us how well we're managing it.

It's a key part of our goal to allocate distribution resources the right way on behalf of our customers.

We are actively evaluating our stakeholder outreach practices, including benchmarking against our industry peers. Our goal is to create a best-in-class sustained engagement approach that optimizes external stakeholder communications to drive alignment around important customer outcomes. Our risk management strategy is detailed here.

## Security strategy

Entergy continues to follow a coordinated information technology and security strategy with comprehensive safeguards in place to ensure the safety and security of our workers, equipment and data. In 2022, this strategy took on even greater significance as a result of:

- Nation-state and other cybersecurity threats resulting from the Russia-Ukraine war.
- Increasingly sophisticated attacks targeted at our industry's networks and power delivery facilities.
- Continued remote work by some employees in the aftermath of the pandemic, along with the challenges of managing risk from personal devices used in a work environment.
- Increasing attacks against the supply chain and third parties supporting our industry, as well as technology equipment production and shipping delays caused by military conflicts and other international disruptions.

More information on our information technology and security strategy is available here.







# **GOAL:**

## Top quartile total shareholder return vs. UTY peers

Our 2022 adjusted earnings per share was \$6.42, in the top half of our guidance range. This was the seventh year in a row that our results have come in above our guidance midpoint. Our steady, predictable financial results are the result of our efforts to create value for our four key stakeholders – our customers, employees, communities and owners. We are investing in our power delivery system to improve reliability and resilience, and we are expanding our clean generation to support rapidly growing industrial load and the decarbonization goals of our customers. Our customer-centric approach has delivered benefits for all of our stakeholders. We are confident that this approach will continue to create meaningful value well into the future.

### Credit ratings as of March 24, 2023

|                        | Moody's |          | Standard | & Poor's   |
|------------------------|---------|----------|----------|------------|
|                        | Rating  | Outlook  | Rating   | Outlook    |
| Entergy<br>Arkansas    | A2      | Positive | А        | Stable     |
| Entergy<br>Louisiana   | A2      | Negative | А        | Stable     |
| Entergy<br>Mississippi | A2      | Positive | А        | Stable     |
| Entergy<br>New Orleans | Baa2    | Negative | BBB      | Developing |
| Entergy<br>Texas       | А3      | Stable   | А        | Stable     |
| SERI                   | Baa1    | Negative | А        | Stable     |
| Entergy<br>Corp        | Baa2    | Negative | BBB+     | Stable     |

#### 2022 total shareholder returns

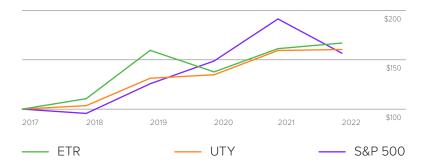
3.5% **ETR** 

0.6% UTY

-18.1%

#### Comparison of five-year cumulative return

The following graph compares the performance of the common stock of Entergy Corporation with the Philadelphia Utility Index and the S&P 500 Index (each of which includes Entergy Corporation) for the last five years ended Dec. 31.



|         | 2017     | 2018     | 2019     | 2020     | 2021     | 2022     |
|---------|----------|----------|----------|----------|----------|----------|
| ETR     | \$100.00 | \$110.60 | \$159.62 | \$137.74 | \$161.34 | \$167.03 |
| UTY     | \$100.00 | \$103.52 | \$131.28 | \$134.85 | \$159.45 | \$160.49 |
| S&P 500 | \$100.00 | \$95.61  | \$125.70 | \$148.81 | \$191.48 | \$156.77 |

Assumes \$100 invested at the closing price on Dec. 31, 2017, in Entergy Corporation common stock, the Philadelphia Utility Index, and the S&P 500 Index, and reinvestment of all dividends.

Source: Bloomberg

For the years ended Dec. 31,

| Consolidated income statements (unaudited)                   | 2022          | 2021          | 2020         |
|--|---------------|---------------|--------------|
| In thousands, except share data                              |               |               |              |
| Operating revenues   |               |               |              |
| Electric   | \$ 13,186,845 | \$ 10,873,995 | \$ 9,046,643 |
| Natural gas  | 233,920       | 170,610       | 124,008      |
| Competitive businesses                                       | 343,472       | 698,291       | 942,985      |
| Total  | 13,764,237    | 11,742,896    | 10,113,636   |
| Operating expenses   |               |               |              |
| Operation and maintenance:                                   |               |               |              |
| Fuel, fuel-related expenses, and gas purchased for resale    | 3,732,851     | 2,458,096     | 1,564,371    |
| Purchased power  | 1,561,544     | 1,271,677     | 904,268      |
| Nuclear refueling outage expenses                            | 156,032       | 172,636       | 184,157      |
| Other operation and maintenance                              | 3,038,459     | 2,968,621     | 3,002,626    |
| Asset write-offs, impairments, and related charges (credits) | (163,464)     | 263,625       | 26,623       |
| Decommissioning  | 224,076       | 306,411       | 381,861      |
| Taxes other than income taxes                                | 733,538       | 660,290       | 652,840      |
| Depreciation and amortization                                | 1,761,023     | 1,684,286     | 1,613,086    |
| Other regulatory charges (credits) - net                     | 669,403       | 111,628       | 14,609       |
| Total  | 11,713,462    | 9,897,270     | 8,344,441    |
| Operating income   | 2,050,775     | 1,845,626     | 1,769,195    |
| Other income (deductions)                                    |               |               |              |
| Allowance for equity funds used during construction          | 72,832        | 70,473        | 119,430      |
| Interest and investment income (loss)                        | (75,581)      | 430,466       | 392,818      |
| Miscellaneous - net  | (77,629)      | (201,778)     | (210,633)    |
| Total  | (80,378)      | 299,161       | 301,615      |

For the years ended Dec. 31,

| Consolidated income statements (unaudited)                                   | 2022        | 2021        | 2020        |
|--|-------------|-------------|-------------|
| In thousands, except share data  |             |             |             |
| Interest expense   |             |             |             |
| Interest expense   | 940,060     | 863,712     | 837,981     |
| Allowance for borrowed funds used during construction                        | (27,823)    | (29,018)    | (52,318)    |
| Total  | 912,237     | 834,694     | 785,663     |
| Income before income taxes   | 1,058,160   | 1,310,093   | 1,285,147   |
| Income taxes   | (38,978)    | 191,374     | (121,506)   |
| Consolidated net income  | 1,097,138   | 1,118,719   | 1,406,653   |
| Preferred dividend requirements of subsidiaries and noncontrolling interests | (6,028)     | 227         | 18,319      |
| Net income attributable to Entergy Corporation                               | \$1,103,166 | \$1,118,492 | \$1,388,334 |
| Earnings per average common share:   |             |             |             |
| Basic  | \$5.40      | \$5.57      | \$6.94      |
| Diluted  | \$5.37      | \$5.54      | \$6.90      |
| Basic average number of common shares outstanding                            | 204,450,354 | 200,941,511 | 200,106,945 |
| Diluted average number of common shares outstanding                          | 205,547,578 | 201,873,024 | 201,102,220 |

See Notes to Financial Statements in our 2022 Form 10-K.

For the years ended Dec. 31,

| Consolidated statements of comprehensive income (unaudited)  | 2022         | 2021         | 2020         |
|--|--------------|--------------|--------------|
| In thousands   |              |              |              |
| Net income   | \$ 1,097,138 | \$ 1,118,719 | \$ 1,406,653 |
| Other comprehensive income (loss)  |              |              |              |
| Cash flow hedges net unrealized gain (loss) (net of tax expense (benefit) of \$—, (\$7,935), and (\$14,776)) | 1,035        | (29,754)     | (55,487)     |
| Pension and other postretirement liabilities (net of tax expense of \$46,789, \$55,161, and \$5,600)         | 146,893      | 195,929      | 22,496       |
| Net unrealized investment gain (loss) (net of tax expense (benefit) of (\$2,231), (\$28,435), and \$17,586)  | (7,154)      | (49,496)     | 30,704       |
| Other comprehensive income (loss)  | 140,774      | 116,679      | (2,287)      |
| Comprehensive income   | 1,237,912    | 1,235,398    | 1,404,366    |
| Preferred dividend requirements of subsidiaries and noncontrolling interests                                 | (6,028)      | 227          | 18,319       |
| Comprehensive income attributable to Entergy Corporation   | \$ 1,243,940 | \$ 1,235,171 | \$ 1,386,047 |

See Notes to Financial Statements in our 2022 Form 10-K.

For the years ended Dec. 31,

| Consolidated statements of cash flows (unaudited)   | 2022         | 2021         | 2020         |
|---|--------------|--------------|--------------|
| In thousands  |              |              |              |
| Operating activities  |              |              |              |
| Consolidated net income   | \$ 1,097,138 | \$ 1,118,719 | \$ 1,406,653 |
| Adjustments to reconcile consolidated net income to net cash flow provided by operating activities: |              |              |              |
| Depreciation, amortization, and decommissioning, including nuclear fuel amortization                | 2,190,371    | 2,242,944    | 2,257,750    |
| Deferred income taxes, investment tax credits, and non-current taxes accrued                        | (47,154)     | 248,719      | (131,114)    |
| Asset write-offs, impairments, and related charges (credits)  | (163,464)    | 263,599      | 26,379       |
| Changes in working capital:   |              |              |              |
| Receivables   | (157,267)    | (84,629)     | (139,296)    |
| Fuel inventory  | 6,943        | 18,359       | (27,458)     |
| Accounts payable  | (102,013)    | 269,797      | 137,457      |
| Taxes accrued   | 4,263        | (21,183)     | 207,556      |
| Interest accrued  | 4,113        | (10,640)     | 7,662        |
| Deferred fuel costs   | (393,746)    | (466,050)    | (49,484)     |
| Other working capital accounts  | (157,235)    | (53,883)     | (143,451)    |
| Changes in provisions for estimated losses  | 374,079      | (85,713)     | (291,193)    |
| Changes in other regulatory assets  | 576,859      | (536,707)    | (784,494)    |
| Changes in other regulatory liabilities   | (266,559)    | 43,631       | 238,669      |
| Effect of securitization on regulatory asset  | (941,035)    | _            | _            |
| Changes in pension and other postretirement liabilities   | (699,261)    | (897,167)    | 50,379       |
| Other   | 1,259,458    | 250,917      | (76,149)     |
| Net cash flow provided by operating activities  | 2,585,490    | 2,300,713    | 2,689,866    |

For the years ended Dec. 31,

| Consolidated statements of cash flows (unaudited)                         | 2022        | 2021        | 2020        |
|---|-------------|-------------|-------------|
| In thousands  |             |             |             |
| Investing activities  |             |             |             |
| Construction/capital expenditures   | (5,065,126) | (6,087,296) | (4,694,076) |
| Allowance for equity funds used during construction                       | 72,832      | 70,473      | 119,430     |
| Nuclear fuel purchases  | (223,613)   | (166,512)   | (215,664)   |
| Payment for purchase of plant or assets                                   | (106,193)   | (168,304)   | (247,121)   |
| Net proceeds (payments) from sale of assets                               | (1,195)     | 17,421      | _           |
| Litigation proceeds from settlement agreement                             | 9,829       | _           | _           |
| Changes in securitization account   | 15,514      | 13,669      | 5,099       |
| Payments to storm reserve escrow account                                  | (1,494,048) | (25)        | (2,273)     |
| Receipts from storm reserve escrow account                                | 1,125,279   | 83,105      | 297,588     |
| Decrease (increase) in other investments                                  | (3,328)     | 2,343       | (12,755)    |
| Litigation proceeds for reimbursement of spent nuclear fuel storage costs | 32,367      | 49,236      | 72,711      |
| Proceeds from nuclear decommissioning trust fund sales                    | 1,636,686   | 5,553,629   | 3,107,812   |
| Investment in nuclear decommissioning trust funds                         | (1,708,901) | (5,547,015) | (3,203,057) |
| Net cash flow used in investing activities                                | (5,709,897) | (6,179,276) | (4,772,306) |

For the years ended Dec. 31,

| Consolidated statements of cash flows (unaudited)       | 2022        | 2021        | 2020         |
|---|-------------|-------------|--------------|
| In thousands  |             |             |              |
| Financing activities                                    |             |             | _            |
| Proceeds from the issuance of:                          |             |             |              |
| Long-term debt  | 6,019,835   | 8,308,427   | 12,619,201   |
| Treasury stock  | 32,042      | 5,977       | 42,600       |
| Common stock  | 852,555     | 200,776     | _            |
| Retirement of long-term debt                            | (5,995,903) | (4,827,827) | (8,152,378)  |
| Changes in credit borrowings and commercial paper - net | (373,556)   | (426,312)   | (319,238)    |
| Capital contributions from noncontrolling interests     | 24,702      | 51,202      | _            |
| Proceeds from trust related to securitization           | 3,163,572   | _           | _            |
| Other   | 42,761      | 43,221      | (7,524)      |
| Dividends paid:   |             |             |              |
| Common stock  | (841,677)   | (775,122)   | (748,342)    |
| Preferred stock   | (18,319)    | (18,319)    | (18,502)     |
| Net cash flow provided by financing activities          | 2,906,012   | 2,562,023   | 3,415,817    |
| Net increase (decrease) in cash and cash equivalents    | (218,395)   | (1,316,540) | 1,333,377    |
| Cash and cash equivalents at beginning of period        | 442,559     | 1,759,099   | 425,722      |
| Cash and cash equivalents at end of period              | \$ 224,164  | \$ 442,559  | \$ 1,759,099 |
| Supplemental disclosure of cash flow information:       |             |             |              |
| Cash paid (received) during the period for:             |             |             |              |
| Interest - net of amount capitalized                    | \$ 901,884  | \$ 843,228  | \$ 803,923   |
| Income taxes  | \$ 28,354   | \$ 98,377   | (\$ 31,228)  |

See Notes to Financial Statements in our 2022 Form 10-K.

|  |            | Dec. 31,  |
|--|------------|-----------|
| Consolidated balance sheets - assets (unaudited)               | 2022       | 2021      |
| In thousands   |            |           |
| Current assets   |            |           |
| Cash and cash equivalents:                                     |            |           |
| Cash   | \$ 115,290 | \$ 44,944 |
| Temporary cash investments                                     | 108,874    | 397,615   |
| Total cash and cash equivalents                                | 224,164    | 442,559   |
| Accounts receivable:   |            |           |
| Customer   | 788,552    | 786,866   |
| Allowance for doubtful accounts                                | (30,856)   | (68,608)  |
| Other  | 241,702    | 231,843   |
| Accrued unbilled revenues                                      | 495,859    | 420,255   |
| Total accounts receivable                                      | 1,495,257  | 1,370,356 |
| Deferred fuel costs  | 710,401    | 324,394   |
| Fuel inventory - at average cost                               | 147,632    | 154,575   |
| Materials and supplies - at average cost                       | 1,183,308  | 1,041,515 |
| Deferred nuclear refueling outage costs                        | 143,653    | 133,422   |
| Prepayments and other  | 190,611    | 156,774   |
| Total  | 4,095,026  | 3,623,595 |
| Other property and investments                                 |            |           |
| Decommissioning trust funds                                    | 4,121,864  | 5,514,016 |
| Non-utility property - at cost (less accumulated depreciation) | 366,405    | 357,576   |
| Storm reserve escrow account                                   | 401,955    | 33,186    |
| Other  | 102,259    | 126,269   |
| Total  | 4,992,483  | 6,031,047 |

|  |               | DCC. 51,      |  |
|--|---------------|---------------|--|
| Consolidated balance sheets - assets (unaudited)   | 2022          | 2021          |  |
| In thousands   |               |               |  |
| Property, plant, and equipment   |               |               |  |
| Electric   | 64,646,911    | 64,263,250    |  |
| Natural gas  | 691,970       | 658,989       |  |
| Construction work in progress  | 1,844,171     | 1,511,966     |  |
| Nuclear fuel   | 582,119       | 577,006       |  |
| Total property, plant, and equipment   | 67,765,171    | 67,011,211    |  |
| Less - accumulated depreciation and amortization   | 25,288,047    | 24,767,051    |  |
| Property, plant, and equipment - net   | 42,477,124    | 42,244,160    |  |
| Deferred debits and other assets   |               |               |  |
| Regulatory assets:   |               |               |  |
| Other regulatory assets (includes securitization property of \$282,886 as of December 31, 2022 and \$49,579 as of December 31, 2021) | 6,036,397     | 6,613,256     |  |
| Deferred fuel costs  | 241,085       | 240,953       |  |
| Goodwill   | 377,172       | 377,172       |  |
| Accumulated deferred income taxes  | 84,100        | 54,186        |  |
| Other  | 291,804       | 269,873       |  |
| Total  | 7,030,558     | 7,555,440     |  |
| Total assets   | \$ 58,595,191 | \$ 59,454,242 |  |

continued on the next page

Dec. 31,

|  |              | Dec. 31,     |
|--|--------------|--------------|
| Consolidated balance sheets - liabilities and equity (unaudited)   | 2022         | 2021         |
| In thousands   |              |              |
| Current liabilities  |              |              |
| Currently maturing long-term debt  | \$ 2,309,037 | \$ 1,039,329 |
| Notes payable and commercial paper   | 827,621      | 1,201,177    |
| Accounts payable   | 1,777,590    | 2,610,132    |
| Customer deposits  | 424,723      | 395,184      |
| Taxes accrued  | 424,091      | 419,828      |
| Interest accrued   | 195,264      | 191,151      |
| Deferred fuel costs  | _            | 7,607        |
| Pension and other postretirement liabilities   | 104,845      | 68,336       |
| Current portion of unprotected excess accumulated deferred income taxes  | _            | 53,385       |
| Sale-leaseback/depreciation regulatory liability   | 103,497      | _            |
| Other  | 202,779      | 204,613      |
| Total  | 6,369,447    | 6,190,742    |
| Non-current liabilities  |              |              |
| Accumulated deferred income taxes and taxes accrued  | 4,818,837    | 4,706,797    |
| Accumulated deferred investment tax credits  | 211,220      | 211,975      |
| Regulatory liability for income taxes-net  | 1,258,276    | 1,255,692    |
| Other regulatory liabilities   | 2,324,590    | 2,643,845    |
| Decommissioning and asset retirement cost liabilities  | 4,271,531    | 4,757,084    |
| Accumulated provisions   | 531,201      | 157,122      |
| Pension and other postretirement liabilities   | 1,213,555    | 1,949,325    |
| Long-term debt (includes securitization bonds of \$292,760 as of December 31, 2022 and \$83,639 as of December 31, 2021) | 23,623,512   | 24,841,572   |
| Other  | 688,720      | 815,284      |
| Total  | 38,941,442   | 41,338,696   |

|  |              | ·            |
|--|--------------|--------------|
| Consolidated balance sheets - liabilities and equity (unaudited)   | 2022         | 2021         |
| In thousands   |              |              |
| Commitments and contingencies  |              |              |
| Subsidiaries' preferred stock without sinking fund   | 219,410      | 219,410      |
| Equity   |              |              |
| Preferred stock, no par value, authorized 1,000,000 shares in 2022 and 2021; issued shares in 2022 and 2021 – none                               | _            | _            |
| Common stock, \$0.01 par value, authorized 499,000,000 shares in 2022 and 2021; issued 279,653,929 shares in 2022 and 271,965,510 shares in 2021 | 2,797        | 2,720        |
| Paid-in capital  | 7,632,895    | 6,766,239    |
| Retained earnings  | 10,502,041   | 10,240,552   |
| Accumulated other comprehensive loss   | (191,754)    | (332,528)    |
| Less - treasury stock, at cost (68,477,429 shares in 2022 and 69,312,326 shares in 2021)   | 4,978,994    | 5,039,699    |
| Total common shareholders' equity  | 12,966,985   | 11,637,284   |
| Subsidiaries' preferred stock without sinking fund and noncontrolling interests  | 97,907       | 68,110       |
| Total  | 13,064,892   | 11,705,394   |
| Total liabilities and shareholders' equity   | \$58,595,191 | \$59,454,242 |

See Notes to Financial Statements in our 2022 Form 10-K.

Dec. 31,

#### Consolidated statements of changes in equity (unaudited)

(For the years ended Dec. 31, 2022, 2021, and 2020)

#### Common shareholders' equity

|  | Subsidiaries' preferred stock and noncontrolling interests | Common shareholders equity |                   |                    |                      |                                      |              |
|--|--|----------------------------|-------------------|--------------------|----------------------|--------------------------------------|--------------|
| (In thousands)   |  | Common<br>stock            | Treasury<br>stock | Paid-in<br>capital | Retained<br>earnings | Accumulated other comprehensive loss | Total        |
| Balance at December 31, 2019   | \$35,000   | \$2,700                    | (\$5,154,150)     | \$6,564,436        | \$9,257,609          | (\$446,920)                          | \$10,258,675 |
| Implementation of accounting standards   | _  | _                          | _                 | _                  | (419)                | _                                    | (419)        |
| Balance at January 1, 2020   | \$35,000   | \$2,700                    | (\$5,154,150)     | \$6,564,436        | \$9,257,190          | (\$446,920)                          | \$10,258,256 |
| Consolidated net income (a)  | 18,319   | _                          | _                 | _                  | 1,388,334            | _                                    | 1,406,653    |
| Other comprehensive loss   | _  | _                          | _                 | _                  | _                    | (2,287)                              | (2,287)      |
| Common stock issuances related to stock plans  | _  | _                          | 79,694            | (14,513)           | _                    | _                                    | 65,181       |
| Common stock dividends declared  | _  | _                          | _                 | _                  | (748,342)            | _                                    | (748,342)    |
| Preferred dividend requirements of subsidiaries (a)                                  | (18,319)   | _                          | _                 | _                  | _                    | _                                    | (18,319)     |
| Balance at December 31, 2020   | \$35,000   | \$2,700                    | (\$5,074,456)     | \$6,549,923        | \$9,897,182          | (\$449,207)                          | \$10,961,142 |
| Consolidated net income <sup>(a)</sup>   | 227  | _                          | _                 | _                  | 1,118,492            | _                                    | 1,118,719    |
| Other comprehensive income   | _  | _                          | _                 | _                  | _                    | 116,679                              | 116,679      |
| Common stock issuances and sales under the at the market equity distribution program | _  | 20                         | _                 | 204,194            | _                    | _                                    | 204,214      |
| Common stock issuance costs  | _  | _                          | _                 | (3,438)            | _                    | _                                    | (3,438)      |
| Common stock issuances related to stock plans  | _  | _                          | 34,757            | 15,560             | _                    | _                                    | 50,317       |
| Common stock dividends declared  | _  | _                          | _                 | _                  | (775,122)            | _                                    | (775,122)    |
| Capital contributions from noncontrolling interest                                   | 51,202   | _                          | _                 | _                  | _                    | _                                    | 51,202       |
| Preferred dividend requirements of subsidiaries (a)                                  | (18,319)   | _                          | _                 | _                  | _                    | _                                    | (18,319)     |

<sup>(</sup>a) Consolidated net income (loss) and preferred dividend requirements of subsidiaries include \$16 million for 2022, 2021, and 2020 of preferred dividends on subsidiaries' preferred stock without sinking fund that is not presented as equity.

#### Consolidated statements of changes in equity (unaudited)

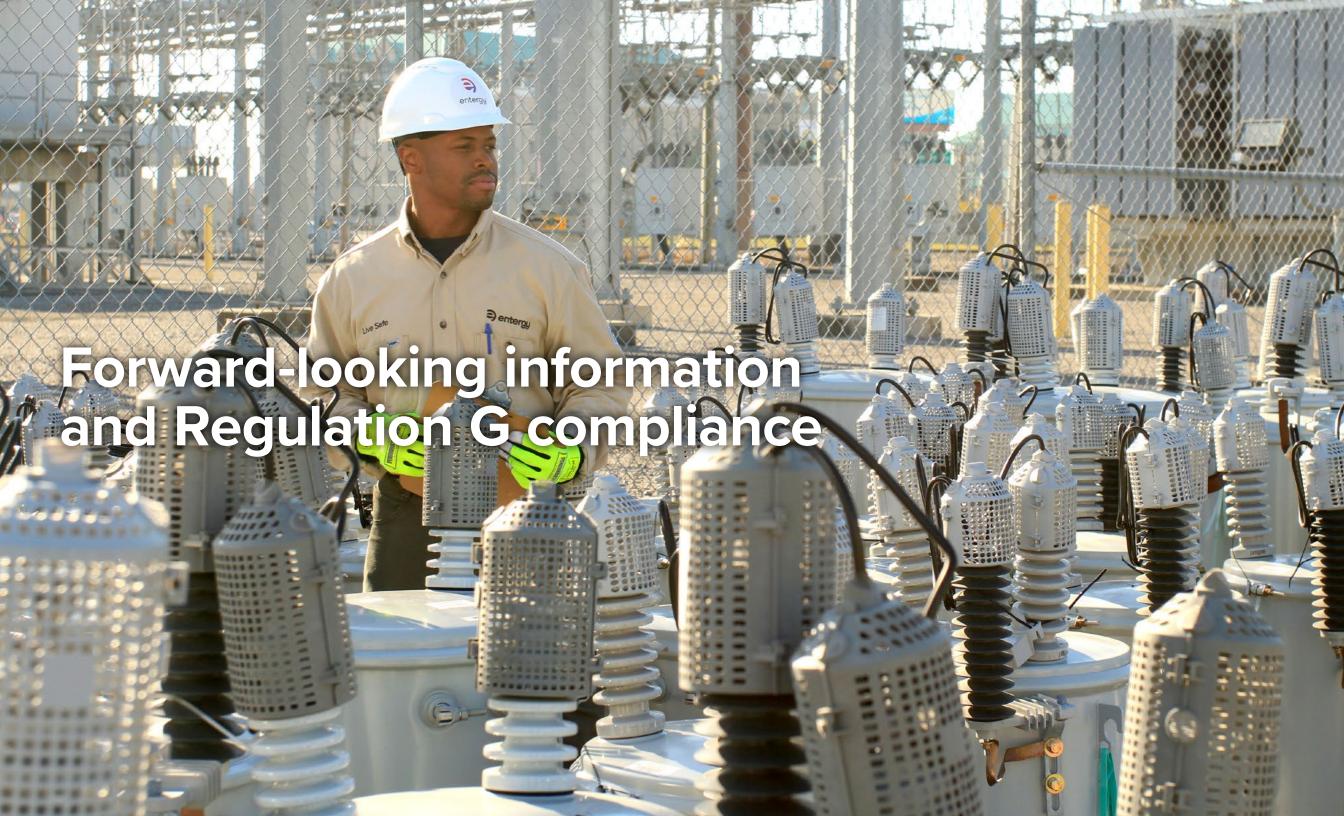
(For the years ended Dec. 31, 2022, 2021, and 2020)

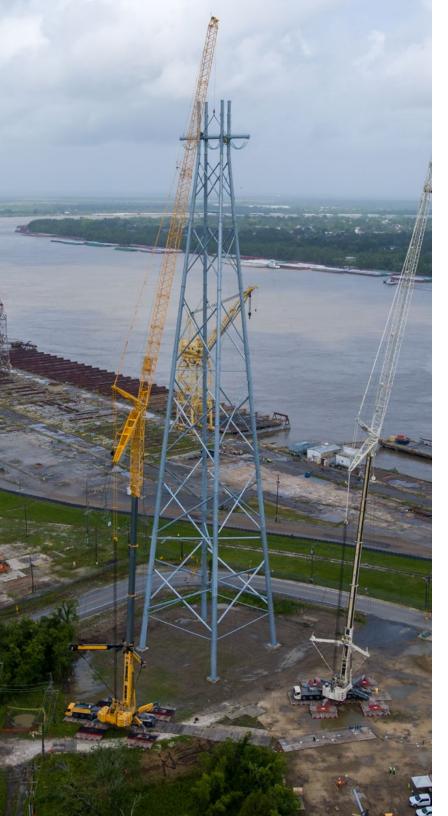
#### Common shareholders' equity

|  |  | Common shareholders equity |                   |                    |                      |                                      |              |
|--|--|----------------------------|-------------------|--------------------|----------------------|--------------------------------------|--------------|
| (In thousands)   | Subsidiaries' preferred stock and noncontrolling interests | Common<br>stock            | Treasury<br>stock | Paid-in<br>capital | Retained<br>earnings | Accumulated other comprehensive loss | Total        |
| Balance at December 31, 2021   | \$68,110   | \$2,720                    | (\$5,039,699)     | \$6,766,239        | \$10,240,552         | (\$332,528)                          | \$11,705,394 |
| Consolidated net income (loss) (a)   | (6,028)  | _                          | _                 | _                  | 1,103,166            | _                                    | 1,097,138    |
| Other comprehensive income   | _  | _                          | _                 | _                  | _                    | 140,774                              | 140,774      |
| Common stock issuances and sales under the at the market equity distribution program | _  | 77                         | _                 | 861,916            | _                    | _                                    | 861,993      |
| Common stock issuance costs  | _  | _                          | _                 | (9,438)            | _                    | _                                    | (9,438)      |
| Common stock issuances related to stock plans  | _  | _                          | 60,705            | 14,178             | _                    | _                                    | 74,883       |
| Common stock dividends declared  | _  | _                          | _                 | _                  | (841,677)            | _                                    | (841,677)    |
| Beneficial interest in storm trust   | 31,636   | _                          | _                 | _                  | _                    | _                                    | 31,636       |
| Capital contributions from noncontrolling interests                                  | 24,702   | _                          | _                 | _                  | _                    | _                                    | 24,702       |
| Distributions to noncontrolling interests  | (2,194)  | _                          | _                 | _                  | _                    | _                                    | (2,194)      |
| Preferred dividend requirements of subsidiaries (a)                                  | (18,319)   | _                          | _                 | _                  | _                    | _                                    | (18,319)     |
| Balance at December 31, 2022   | \$97,907   | \$2,797                    | (\$4,978,994)     | \$7,632,895        | \$10,502,041         | (\$191,754)                          | \$13,064,892 |

<sup>(</sup>a) Consolidated net income (loss) and preferred dividend requirements of subsidiaries include \$16 million for 2022, 2021, and 2020 of preferred dividends on subsidiaries' preferred stock without sinking fund that is not presented as equity.

See Notes to Financial Statements in our 2022 Form 10-K.





In this combined report and from time to time, Entergy Corporation and the Registrant Subsidiaries each makes statements as a registrant concerning its expectations, beliefs, plans, objectives, goals, projections, strategies, and future events or performance. Such statements are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Words such as "may," "will," "could," "project," "believe," "anticipate," "intend," "goal," "commitment," "expect," "estimate," "continue," "potential," "plan," "predict," "forecast" and other similar words or expressions are intended to identify forward-looking statements but are not the only means to identify these statements. Although each of these registrants believes that these forward-looking statements and the underlying assumptions are reasonable, it cannot provide assurance that they will prove correct. Any forwardlooking statement is based on information current as of the date of this combined report and speaks only as of the date on which such statement is made. Except to the extent required by the federal securities laws, each registrant undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

Forward-looking statements involve a number of risks and uncertainties. There are factors that could cause actual results to differ materially from those expressed or implied in the forwardlooking statements, including (a) those factors discussed or incorporated by reference in Item 1A. Risk Factors, (b) those factors discussed or incorporated by reference in Management's Financial Discussion and Analysis, and (c) the following factors (in addition to others described elsewhere in this combined report and in subsequent securities filings):

• resolution of pending and future rate cases and related litigation, formula rate proceedings and related negotiations, including various performance-based rate discussions, Entergy's utility supply plan, and recovery of fuel and purchased power costs, as well as delays in cost recovery resulting from these proceedings;

- regulatory and operating challenges and uncertainties and economic risks associated with the Utility operating companies' participation in MISO, including the benefits of continued MISO participation, the effect of current or projected MISO market rules and market and system conditions in the MISO markets, the absence of a minimum capacity obligation for load serving entities in MISO and the consequent ability of some load serving entities to "free ride" on the energy market without paying appropriate compensation for the capacity needed to produce that energy, the allocation of MISO system transmission upgrade costs, the MISO-wide base rate of return on equity allowed or any MISOrelated charges and credits required by the FERC, and the effect of planning decisions that MISO makes with respect to future transmission investments by the Utility operating companies;
- changes in utility regulation, including with respect to retail and wholesale competition, the ability to recover net utility assets and other potential stranded costs, and the application of more stringent return on equity criteria, transmission reliability requirements or market power criteria by the FERC or the U.S. Department of Justice:
- changes in the regulation or regulatory oversight of Entergy's owned or operated nuclear generating facilities, nuclear materials and fuel, and the effects of new or existing safety or environmental concerns regarding nuclear power plants and fuel;
- resolution of pending or future applications, and related regulatory proceedings and litigation, for license modifications or other authorizations required of nuclear generating facilities and the effect of public and political opposition on these applications, regulatory proceedings and litigation;
- the performance of and deliverability of power from Entergy's generation resources, including the capacity factors at Entergy's nuclear generating facilities;



- increases in costs and capital expenditures that could result from changing regulatory requirements, changing economic conditions, and emerging operating and industry issues, and the risks related to recovery of these costs and capital expenditures from Entergy's customers (especially in an increasing cost environment);
- the commitment of substantial human and capital resources required for the safe and reliable operation and maintenance of Entergy's nuclear generating facilities;
- Entergy's ability to develop and execute on a point of view regarding future prices of electricity, natural gas, and other energy-related commodities;
- the prices and availability of fuel and power Entergy must purchase for its Utility customers, and Entergy's ability to meet credit support requirements for fuel and power supply contracts;
- volatility and changes in markets for electricity, natural gas, uranium, emissions allowances and other energy-related commodities, and the effect of those changes on Entergy and its customers;
- changes in law resulting from federal or state energy legislation or legislation subjecting energy derivatives used in hedging and risk management transactions to governmental regulation;
- changes in environmental laws and regulations, agency positions or associated litigation, including requirements for reduced emissions of sulfur dioxide, nitrogen oxide, greenhouse gases, mercury, particulate matter and other regulated air emissions, heat and other regulated discharges to water, waste management and disposal, remediation of contaminated sites, wetlands protection and permitting, and reporting, and changes in costs of compliance with environmental laws and regulations;
- changes in laws and regulations, agency positions or associated litigation related to protected species and associated critical habitat designations;

- the effects of changes in federal, state or local laws and regulations, and other governmental actions or policies, including changes in monetary, fiscal, tax, environmental, trade/tariff, domestic purchase requirements, or energy policies and related laws, regulations and other governmental actions;
- the effects of full or partial shutdowns of the federal government or delays in obtaining government or regulatory actions or decisions;
- uncertainty regarding the establishment of interim or permanent sites for spent nuclear fuel and nuclear waste storage and disposal and the level of spent fuel and nuclear waste disposal fees charged by the U.S. government or other providers related to such sites;
- variations in weather and the occurrence of hurricanes and other storms and disasters, including uncertainties associated with efforts to remediate the effects of hurricanes, ice storms or other weather events and the recovery of costs associated with restoration, including accessing funded storm reserves, federal and local cost recovery mechanisms, securitization and insurance, as well as any related unplanned outages;
- effects of climate change, including the potential for increases in extreme weather events and sea levels or coastal land and wetland loss:
- the risk that an incident at any nuclear generation facility in the U.S. could lead to the assessment of significant retrospective assessments and/or retrospective insurance premiums as a result of Entergy's participation in a secondary financial protection system and a utility industry mutual insurance company;
- changes in the quality and availability of water supplies and the related regulation of water use and diversion;
- Entergy's ability to manage its capital projects, including by completing projects timely and within budget, to obtain the anticipated performance or other benefits of such capital projects, and to manage its operation and maintenance costs;



- the effects of supply chain disruptions, including those driven by the COVID-19 global pandemic or by trade-related governmental actions, on Entergy's ability to complete its capital projects in a timely and cost-effective manner;
- Entergy's ability to purchase and sell assets at attractive prices and on other attractive terms;
- the economic climate, and particularly economic conditions in Entergy's Utility service area and events and circumstances that could influence economic conditions in those areas, including power prices and inflation, and the risk that anticipated load growth may not materialize;
- changes to federal income tax laws, regulations, and interpretive guidance, including the Inflation Reduction Act of 2022, and the continued impact of the Tax Cuts and Jobs Act of 2017 and the CARES Act of 2020, and any related intended or unintended consequences on financial results and future cash flows;
- the effects of Entergy's strategies to reduce tax payments;
- changes in the financial markets and regulatory requirements for the issuance of securities, particularly as they affect access to and cost of capital and Entergy's ability to refinance existing securities and fund investments and acquisitions;
- actions of rating agencies, including changes in the ratings of debt and preferred stock, changes in general corporate ratings, and changes in the rating agencies' ratings criteria;
- changes in inflation and interest rates and the impacts of inflation or a recession on our customers:
- the effects of litigation, including the outcome and resolution of the proceedings involving System Energy currently before the FERC and any appeals of FERC decisions in those proceedings;
- the effects of government investigations or proceedings;

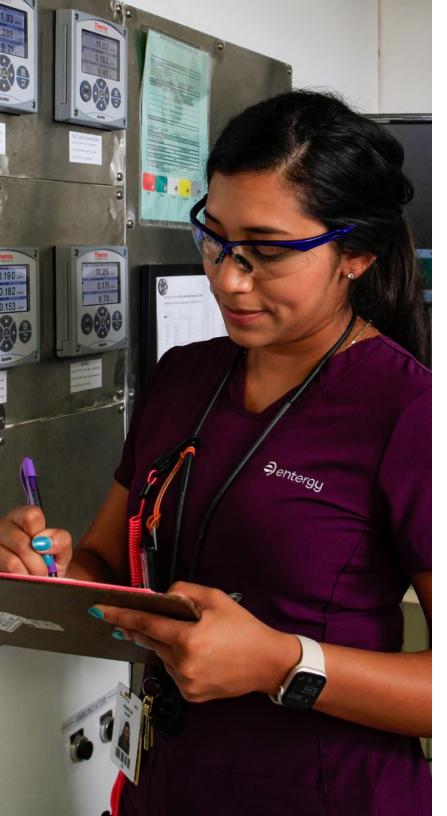
- changes in technology, including (i) Entergy's ability to implement new or emerging technologies, (ii) the impact of changes relating to new, developing, or alternative sources of generation such as distributed energy and energy storage, renewable energy, energy efficiency, demand side management and other measures that reduce load and government policies incentivizing development or utilization of the foregoing, and (iii) competition from other companies offering products and services to Entergy's customers based on new or emerging technologies or alternative sources of generation;
- Entergy's ability to effectively formulate and implement plans to reduce its carbon emission rate and aggregate carbon emissions, including its commitment to achieve net-zero carbon emissions by 2050, and the potential impact on its business and financial condition of attempting to achieve such objectives;
- the effects, including increased security costs, of threatened or actual terrorism, cyber attacks or data security breaches, physical attacks on or other interference with facilities or infrastructure. natural or man-made electromagnetic pulses that affect transmission or generation infrastructure, accidents, and war or a catastrophic event such as a nuclear accident or a natural gas pipeline explosion;
- the effects of a global or geopolitical event or pandemic, such as the ongoing COVID-19 global pandemic and the military activities between Russia and Ukraine, including economic and societal disruptions; volatility in the capital markets (and any related increased cost of capital or any inability to access the capital markets or draw on available bank credit facilities); reduced demand for electricity, particularly from commercial and industrial customers; increased or unrecoverable costs; supply chain, vendor and contractor disruptions, including as a result of trade-related sanctions; delays in completion of capital or other construction projects, maintenance and other operations activities, including prolonged or delayed outages; impacts to Entergy's workforce availability, health or safety; increased



cybersecurity risks as a result of many employees telecommuting; increased late or uncollectible customer payments; regulatory delays; executive orders affecting, or increased regulation of, Entergy's business; changes in credit ratings or outlooks as a result of any of the foregoing; or other adverse impacts on Entergy's ability to execute on its business strategies and initiatives or, more generally, on Entergy's results of operations, financial condition and liquidity;

- Entergy's ability to attract and retain talented management, directors and employees with specialized skills;
- Entergy's ability to attract, retain and manage an appropriately qualified workforce;
- changes in accounting standards and corporate governance best practices;
- declines in the market prices of marketable securities and resulting funding requirements and the effects on benefits costs for Entergy's defined benefit pension and other postretirement benefit plans;

- future wage and employee benefit costs, including changes in discount rates and returns on benefit plan assets;
- changes in decommissioning trust fund values or earnings or in the timing of, requirements for, or cost to decommission Entergy's nuclear plant sites and the implementation of decommissioning of such sites following shutdown;
- the effectiveness of Entergy's risk management policies and procedures and the ability and willingness of its counterparties to satisfy their financial and performance commitments; and
- Entergy and its subsidiaries' ability to successfully execute on their business strategies, including their ability to complete strategic transactions that they may undertake.



# **Regulation G compliance**

This report includes the non-GAAP financial measure of adjusted earnings per share. The reconciliation of this measure to the most directly comparable GAAP measure is below.

| GAAP to Non-GAAP Reconciliation - Adjusted Earnings and Earnings Per Share (\$ in millions, except diluted average common shares outstanding) | 2022   |
|---|--------|
| Net income attributable to ETR Corp   | 1,103  |
| Less adjustments:   |        |
| Utility – E-LA and E-TX true-up for the equity component of carrying cost for 2020 storms (prior year portion)                                | 41     |
| Utility – E-LA contribution to the LURC related to securitization   | (32)   |
| Utility – E-LA customer-sharing of securitization benefit   | (224)  |
| Utility – SERI litigation settlement regulatory charge  | (551)  |
| Utility – SERI depreciation adjustment  | 33     |
| Utility – income tax effect on Utility adjustments above  | 183    |
| Utility – E-LA tax benefit resulting from securitization  | 283    |
| Utility – SERI sale-leaseback reg. liability / DTA turnaround   | (13)   |
| EWC   | 63     |
| ETR Adjusted Earnings   | 1,320  |
| Diluted average common shares outstanding (in millions)   | 206    |
| (After-tax, \$ per share)(a)  |        |
| Net income attributable to ETR Corp   | 5.37   |
| Less adjustments:   |        |
| Utility – E-LA and E-TX true-up for the equity component of carrying cost for 2020 storms (prior year portion)                                | 0.17   |
| Utility – E-LA contribution to the LURC related to securitization   | (0.15) |
| Utility – E-LA customer-sharing of securitization benefit   | (0.81) |
| Utility – E-LA tax benefit resulting from securitization  | 1.38   |
| Utility – SERI litigation settlement regulatory charge  | (2.01) |
| Utility – SERI depreciation adjustment  | 0.12   |
| Utility – SERI sale-leaseback reg. liability / DTA turnaround   | (0.06) |
| EWC   | 0.31   |
| ETR Adjusted Earnings   | 6.42   |

Calculations may differ due to rounding.

(a) Per share amounts are calculated by multiplying the corresponding earnings (loss) by the estimated income tax rate that is expected to apply and dividing by the diluted average number of common shares outstanding for the period.





## **Investor information**

#### Shareholder materials

Visit our investor relations website for earnings reports, financial releases, SEC filings and other investor information, including Entergy's Corporate Governance Guidelines; Board Committee Charters for the audit, corporate governance and personnel committees; and Entergy's Code of Entegrity and other ethics policies. You can also request and receive information via email. Printed copies of the above are also available without charge by calling 504-576-5225, emailing investorrelations@entergy.com, or writing to:

**Entergy Corporation Investor Relations** P.O. Box 61000 New Orleans, LA 70161

### Individual investor inquiries

Individual shareholders may contact Shareholder Services at 504-576-3074.

#### Institutional investor inquiries

Securities analysts and representatives of financial institutions may contact William Abler, Vice President, Investor Relations, at 281-297-5436 or wabler@entergy.com.

#### Shareholder account information

EQ Shareowner Services is Entergy's transfer agent, registrar, dividend disbursing agent, and dividend reinvestment and stock purchase plan agent. Shareholders of record with questions about lost certificates, lost or missing dividend checks, or notifications of change of address should contact:

**EQ Shareowner Services** P.O. Box 64874 St. Paul, MN 55164-0874

Phone: 855-854-1360

Online: shareowneronline.com

#### Common stock information

The company's common stock is listed on the New York and Chicago exchanges under the symbol "ETR." The Entergy share price is reported daily in the financial press under "Entergy" in most listings of New York Stock Exchange securities. Entergy common stock is a component of the following indices: S&P 500, S&P Utilities Index, Philadelphia Utility Index and the NYSE Composite Index, among others.



### **Investor information**

As of January 31, 2023, there were 211,396,291 shares of Entergy common stock outstanding. Shareholders of record totaled 20,696 and 489,510 investors holding Entergy stock in "street name" through a broker.

#### Certifications

In May 2022, Entergy's chief executive officer certified to the New York Stock Exchange that he was not aware of any violation of the NYSE corporate governance listing standards. Also, Entergy filed certifications regarding the quality of the company's public disclosure, required by Section 302 of the Sarbanes-Oxley Act of 2002, as exhibits to our Annual Report on Form 10-K for the fiscal year ended Dec. 31, 2022.

### Dividend payments

All of Entergy's 2022 distributions were non-dividend distributions. The board of directors declares dividends quarterly and sets the record and payment dates. Subject to board discretion, those dates for 2023 are:

| Declaration date | Record date | Payment Date |
|------------------|-------------|--------------|
| January 27       | February 10 | March 1      |
| April 10         | May 4       | June 1       |
| July 28          | August 11   | September 1  |
| October 27       | November 14 | December 1   |

### Quarterly dividend payments

(in cents per share)

| Quarter | 2023 | 2022 | 2021 | 2020 | 2019 |
|---------|------|------|------|------|------|
| 1       | 107  | 101  | 95   | 93   | 91   |
| 2       | _    | 101  | 95   | 93   | 91   |
| 3       | _    | 101  | 95   | 93   | 91   |
| 4       | _    | 107  | 101  | 95   | 93   |

### Dividend reinvestment/stock purchase

Entergy offers an automatic Dividend Reinvestment and Stock Purchase Plan administered by EQ Shareowner Services. The plan is designed to provide Entergy shareholders and other investors with a convenient and economical method to purchase shares of the company's common stock. The plan also accommodates payments of up to \$10,000 per month for the purchase of Entergy common shares. First-time investors may make an initial minimum purchase of \$250. Contact EQ Shareowner Services by telephone or internet for information and an enrollment form.

### **Direct registration system**

Entergy has elected to participate in a Direct Registration System that provides investors with an alternative method for holding shares. DRS will permit investors to move shares between the company's records and the broker/dealer of their choice.

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