

Topic	SASB Metric	Code	Comment	Relevant Links or Supporting Documents
Greenhouse Gas Emissions & Energy Resource Planning	(1) Gross global Scope 1 emissions, percentage covered under (2) emissions-limiting regulations, and (3) emissions-reporting regulations	IF-EU-110a.1	<p>Entergy Scope 1 emissions are available and updated annually in our GHG inventory. Entergy's power plant Scope 1 GHG emissions are 100% covered by CO2 emission monitoring and reporting requirements. Additional categories of Scope 1 emissions include emissions such as SF6 and fugitive natural gas emissions, but are de minimis relative to stationary combustion. However, all of these categories are included in the GHG inventory provided at the referenced link and all of them except for mobile combustion are covered by emission-reporting regulations.</p>	<p>https://cdn.energy.com/userfiles/content/environment/docs/GHG_Inventory_2019.pdf</p>
	Greenhouse gas (GHG) emissions associated with power deliveries	IF-EU-110a.2	<p>Entergy GHG emissions associated with power deliveries may be found in our EEI quantitative template. Additionally, the values provided in the template are further supported by our annual GHG inventory.</p>	<p>https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf</p> <p>https://cdn.energy.com/userfiles/content/environment/docs/GHG_Inventory_2019.pdf</p>
	Discussion of long-term and short-term strategy or plan to manage Scope 1 emissions, emissions reduction targets, and an analysis of performance against those targets	IF-EU-110a.3	<p>Entergy is taking aggressive action to combat climate change and its impacts. Since 2001, we have operated under voluntary commitments to stabilize and reduce our CO2 emissions as part of our actions to be environmentally responsible and manage risks related to potential federal legislation of emissions.</p> <p>Now we are enhancing our climate leadership to span five decades with a commitment to net-zero CO2 by 2050.</p>	<p>https://cdn.energy.com/userfiles/content/environment/docs/ClimateReportAddendum_2020.pdf</p> <p>https://cdn.energy.com/userfiles/content/environment/docs/EntergyClimateScenarioAnalysis.pdf</p> <p>https://www.cdp.net/en/scores</p> <p>https://www.energy.com/environment/goals/</p>
	(1) Number of customers served in markets subject to renewable portfolio standards (RPS) and (2) percentage fulfillment of RPS target by market	IF-EU-110a.4	<p>A discussion of Entergy's short and long term strategies are available in our Net Zero Ammendment, our Climate report, our CDP response, and in the environmental section of our webpage.</p> <p>Texas is the only state in which Entergy is subject to a RPS. A breakdown of number of customers by operating company is available on Page 21 of our 2020 Integrated report.</p> <p>Entergy Texas, Inc. actively participates in the REC market by purchasing RECS in order to meet RPS targets.</p>	<p>https://integratedreport.energy.com/pdf/Entergy_2019_Integrated_Report.pdf</p>
Air Quality	Air emissions of the following pollutants: (1) NOx (excluding N2O), (2) SOx, (3) particulate matter (PM10), (4) lead (Pb), and (5) mercury (Hg); percentage of each in or near areas of dense population	IF-EU-120a.1	<p>Emissions for NOx, SO2, and Hg can be found in the Entergy Environmental performance data table and EEI quantitative template. These emissions were reviewed and verified by an independent third party, C Venture, as described in the statement of Assurance. While Entergy does not publicly report PM10 emissions, this data was third party verified, and reported as part of our DJSI submission.</p> <p>Entergy lead emissions associated with coal assets are included in the annual TRI reporting process, and defined by the EPA. Historical form R submittals can be found on the EPA website.</p> <p>The MJ Bradley group release an annual report regarding company emissions and industry trends. Filtering by "Entergy" under the filter "Company name" demonstrates Entergy's emissions relative to major cities.</p>	<p>https://www.energy.com/userfiles/content/sustainability/environmental_performance_data_table.pdf</p> <p>https://www.energy.com/userfiles/content/sustainability/Entergy_DJSI_CA.pdf</p> <p>https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf</p> <p>https://enviro.epa.gov/facts/tri/form_r_search.html?</p> <p>https://www.mjbradley.com/content/emissions-benchmarking-maps</p>

			Water withdrawals and consumption can be found in the entergy Environmental performance data table and EEI quantitative template.	https://www.energy.com/userfiles/content/sustainability/environmental_performance_data_table.pdf
	(1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress	IF-EU-140a.1	The Lewis Creek Power Plant in Willis, Texas, is the only Entergy power plant that operates in a water-constrained area. Lewis Creek withdrew approximately 4.4% of Entergy's total water withdrawals, and consumed 0%. Additional information on water conservation efforts at Lewis Creek can be found on page 52 of our integrated report.	https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf https://integratedreport.energy.com/pdf/Entergy_2019_Integrated_Report.pdf
Water Management	Number of incidents of non-compliance associated with water quantity and/or quality permits, standards, and regulations	IF-EU-140a.2	The number of water permit exceedances can be found in the Entergy Environmental performance data table	https://www.energy.com/userfiles/content/sustainability/environmental_performance_data_table.pdf
	Description of water management risks and discussion of strategies and practices to mitigate those risks	IF-EU-140a.3	Water is essential to life but can be a risk during extreme weather events. Entergy addresses water availability while also managing flood issues. We look for opportunities to reduce water use in our operations while evaluating water availability and ensuring compliance with state and local permits and requirements. Information regarding our water management can be found in our Water Management Overview document, in our CDP Water response, on our environmental webpage, and within our broader Environmental Management Policy.	https://www.energy.com/userfiles/environment/docs/water.pdf https://www.cdp.net/en/scores https://www.energy.com/environment/stewardship/ https://cdn.energy.com/userfiles/content/environment/Environmental_Management_Policy.pdf
Coal Ash Management	Amount of coal combustion residuals (CCR) generated, percentage recycled	IF-EU-150a.1	CCR generation and recycle rates can be found in the Entergy Environmental performance data table and EEI quantitative template.	https://www.energy.com/userfiles/content/sustainability/environmental_performance_data_table.pdf https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf
	Total number of coal combustion residual (CCR) impoundments, broken down by hazard potential classification and structural integrity assessment	IF-EU-150a.2	There is one CCR impoundment in the Entergy portfolio subject to the dam safety reporting requirements, The South Pond (also known as A Pond) at the White Bluff facility. This pond has initiated closure and will complete closure by 10/2023. Additional information can be found on the White Bluff facility CCR Website under Design Criteria.	https://www.energy-arkansas.com/ccr/wb/
Energy Affordability	Average retail electric rate for (1) residential, (2) commercial, and (3) industrial customers Typical monthly electric bill for residential customers for (1) 500 kWh and (2) 1,000 kWh of electricity delivered per month	IF-EU-240a.1 IF-EU-240a.2	Electric retail revenues is available by customer type on Page 36 of our Investor guide. Additional calculations will be performed, and this section is pending update.	https://www.energy.com/investor_relations/annual_publications/
	Number of residential customer electric disconnections for non-payment, percentage reconnected within 30 days	IF-EU-240a.3	Additional calculations will be performed, and this section is pending update.	
	Discussion of impact of external factors on customer affordability of electricity, including the economic conditions of the service territory	IF-EU-240a.4	Entergy's focus on poverty is rooted in the economic reality of the communities we serve, which include some of highest poverty regions in the country. Approximately 25 percent of Entergy's 2.9 million residential customers live below the poverty line. Additional information on customer affordability can be found on our Community Website. Information regarding Entergy's rates can be found in our Integrated report on Page 30.	https://www.energy.com/our_community/low_income/ https://integratedreport.energy.com/pdf/Entergy_2019_Integrated_Report.pdf

Workforce Health & Safety	(1) Total recordable incident rate (TRIR), (2) fatality rate, and (3) near miss frequency rate (NMFR)	IF-EU-320a.1	<p>Energy's TRIR and number of fatalities by year can be found on page 36 of our integrated report, as well as in our Performance data table and EEI quantitative template. Energy does not report a Near Miss Frequency Rate (NMFR).</p>	<p>https://integratedreport.energy.com/pdf/Energy_2019_Integrated_Report.pdf</p> <p>https://www.energy.com/userfiles/content/sustainability/performance_data_table.pdf</p> <p>https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf</p>
End-Use Efficiency & Demand	Percentage of electric utility revenues from rate structures that (1) are decoupled and (2) contain a lost revenue adjustment mechanism (LRAM)	IF-EU-420a.1	<p>Energy has both decoupled and LRAM rate structures, however it is not currently tracked as a percent of utility revenue. Additional calculations will be performed, and this section is pending update.</p> <p>Percentage of total electric customers served by smart meters for the Entire company can be found in the EEI Quantitative template.</p>	<p>https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf</p>
	Percentage of electric load served by smart grid technology	IF-EU-420a.2	<p>Smart meter data broken out by Entergy operating company can be found on the EIA-861 report. It is located within the Advanced Meter Excel file, downloaded in a zip file, by year, filtering by Utility Name. We currently have more than 45 energy efficiency and demand-side management offerings with a stated goal of 990 MW of peak load reduction through 2031. Energy Efficiency and DSM information can be found on pages 30-31 of our integrated report, with additional data on our EEI quantitative template.</p>	<p>https://www.eia.gov/electricity/data/eia861/</p> <p>https://integratedreport.energy.com/pdf/Energy_2019_Integrated_Report.pdf</p>
	Customer electricity savings from efficiency measures, by market	IF-EU-420a.3	<p>Energy Efficiency savings data broken out by Entergy operating company can be found on the EIA-861 report. It is located within the Energy Efficiency Excel file, downloaded in a zip file, by year, filtering by Utility Name.</p> <p>Entergy operating company disclosures of energy efficiency programs, including amounts of energy conserved, are publicly available and links to these dockets can be found on our Environmental webpage under Affordable Clean Energy.</p>	<p>https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf</p> <p>https://www.eia.gov/electricity/data/eia861/</p> <p>https://www.energy.com/environment/stewardship/</p>
Nuclear Safety & Emergency Management	Total number of nuclear power units, broken down by U.S. Nuclear Regulatory Commission (NRC) Action Matrix Column	IF-EU-540a.1	<p>The Entergy Nuclear subsidiary owns, operates, supports and provides management services to a national fleet of reactors in seven locations in the United States. Additional information regarding their capacity and reactor types can be found on our Portfolio pages for the Utility and Wholesale companies.</p> <p>Additional information on a facility by facility basis can be found on our Nuclear Site page.</p>	<p>https://cdn.energy.com/userfiles/content/operations_information/Utility_Nuclear_Portfolio.pdf</p> <p>https://cdn.energy.com/userfiles/content/operations_information/EWC_Nuclear_Portfolio.pdf</p> <p>https://www.energy-nuclear.com/nuclear-sites/</p>
	Description of efforts to manage nuclear safety and emergency preparedness	IF-EU-540a.2	<p>Nuclear power plant licensees, including Entergy, are required by the federal government to provide emergency planning information to the public annually. Information by Plant can be found on our Nuclear Emergency Planning webpage.</p>	<p>https://www.energy-nuclear.com/ep/</p>
Grid Resiliency	Number of incidents of non-compliance with physical and/or cybersecurity standards or regulations	IF-EU-550a.1	<p>Information related to cyber security incidents are available in our GRI Social Indicators, specifically GRI Standards 418-1.</p>	<p>https://www.energy.com/sustainability/society_indicators/</p>
	(1) System Average Interruption Duration Index (SAIDI), (2) System Average Interruption Frequency Index (SAIFI), and (3) Customer Average Interruption Duration Index (CAIDI), inclusive of major event days	IF-EU-550a.2	<p>The SAIDI, SAIFI, and CAIDI broken out by Entergy operating company can be found on the EIA-861 report. It is located within the Reliability Excel file, downloaded in a zip file, by year, filtering by Utility Name.</p>	<p>https://www.eia.gov/electricity/data/eia861/</p>

The inclusion of information in this report should not be construed as a characterization regarding the materiality or financial impact of that information. Please see our Annual Report on Form 10-K for the year ended December 31, 2019, and other publicly filed documents, which are available at: https://www.energy.com/investor_relations/annual_publications/

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Number of: (1) residential, (2) commercial, and (3) industrial customers served	IF-EU-000.A	Year end customer counts may be found in our EEI quantitative template and beginning on page 36 of our 2019 investor guide. Additional years' investor guides also contain this information.	https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf https://cdn.energy.com/userfiles/content/investor_relations/docs/2019_Investor_Guide.pdf https://www.energy.com/investor_relations/annual_publications/
Total electricity delivered to: (1) residential, (2) commercial, (3) industrial, (4) all other retail customers, and (5) wholesale customers	IF-EU-000.B	This information is available beginning on page 36 of our investor guide under Uses of Energy. Additional years' investor guides also contain this information.	https://cdn.energy.com/userfiles/content/investor_relations/docs/2019_Investor_Guide.pdf https://www.energy.com/investor_relations/annual_publications/ https://integratedreport.energy.com/pdf/Energy_2019_Integrated_Report.pdf
Length of transmission and distribution lines	IF-EU-000.C	Length of transmission and distribution lines can be found on page 16 of our integrated report, with additional information regarding our transmission system available on our Transmission Operations webpage.	https://www.energy.com/operations-information/transmission-organization/ https://www.energy.com/userfiles/content/sustainability/EEI-Quantitative.pdf
Total electricity generated, percentage by major energy source, percentage in regulated markets	IF-EU-000.D	Year end customer counts may be found in our EEI quantitative template and beginning on page 36 of our 2019 investor guide. Additional years' investor guides also contain this information.	https://cdn.energy.com/userfiles/content/investor_relations/docs/2019_Investor_Guide.pdf https://www.energy.com/investor_relations/annual_publications/ https://cdn.energy.com/userfiles/content/investor_relations/docs/2019_Investor_Guide.pdf
Total wholesale electricity purchased	IF-EU-000.E	This information is available beginning on page 36 of our investor guide under Total Purchased Power. Additional years' investor guides also contain this information.	https://www.energy.com/investor_relations/annual_publications/

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