ENTERGY PERFORMANCE DATA TABLE

This data table reports indicators Entergy considers to be important to the company and its stakeholders, and to measure its sustainability. This data is from Entergy! two primary business units: Utilities and EWC. It is based on 100% operational control in all cases except for air emissions which are reported on an equity basis. Additional data and information can be found in our online GRI matrix located at the following web link (HERRE).

Control processor primitions 1,200	and information can be found in our online GRI matrix located at the following we	eb link (HERE).				
Note the content arthributable to finding Carp. [6 millions] 522 339 -3.26 228 4.69 1.01 1.	AS-REPORTED FINANCIAL HIGHLIGHTS	2014	2015	2016	2017	2018
Earnings per dislated share (collours) 5.22 3.99 3.26 2.28 4.85 1.04 12 13.9 12.05 12.05 12.05 12.00 10.0 10	Operating revenues (\$ millions)	12,500	11,500	10,845	11,074	11,009
Total Shark-holder return (%)	Net income attributable to Entergy Corp. (\$ millions)	960	730	-583	425.4	862.5
Section Contraction Cont	Earnings per diluted share (dollars)	5.22	3.99	-3.26	2.28	4.63
Number of Independent Board Directors		4.48	1.4	12	15.9	10.6
Number of beard Directors 11 12 13 14 15 10 10 10 19		2,800	2,800	2,900	2,900	2,900
Number of independent Board Directors						
						10
Number of employees 13,98 13,579 13,511 11,504 13,688 Women in management (Sof management, based on EGO 1 classification) 12,12 13,02 13 13,688 Monenis in management (Sof management, based on EGO 1 classification) 12,12 13,02 13 13,688 Minocitiss in management (Sof management, based on EGO 1 classification) 12,12 13,02 13 13,688 Minocitiss in management (Sof management, based on EGO 1 classification) 12,14 12,488 12,56 13,512 12,512 12,513 Bargaining unit representation (Sof employees) 36,53 36,51 38,18 33,22 33,17 Wouldnart without (Sockading retriements) 2-91 2-4 2.59 2.07 3.07 MARIENDARITS 2-91 2-4 2.59 2.07 3.07 3.07 MARIENDARITS 2-91 2-4 2.59 3.07 3.07 3.07 MARIENDARITS 2-91 2-4 2.59 3.07 3.07 3.07 3.07 MARIENDARITS 2-91 2-4 2.59 3.07						9
Number of employees 13,398 13,579 13,511 13,564 13,688 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,888 130,889 130,978		4; 36%	4; 31%	4; 36%	4;36%	4; 40%
Women in management, based on EEO-1 classification 12.12 13.02 13 15.81 15.82 15.67 17.07 18.79 18.79 18.79 19.26 19.70 19.26 19.70 19.70 18.79 18.79 19.26 19.70 19.26 19.27 19		42.202	42.570	42.542	42.504	42.500
Women in management (Fro of management, based on EEO-1 classification) 12.12 13.02 13 16.07 17.04		-				
Minorities in morphore (% of employees) 17.97 18.79 19 19.26 19.78 19.26 19.78 19.26 19.78 19.26 19.78 19.26 19.78 19.26 19.78 19.26 19.27 19.28						
Minorities in management (is of management, based on EEO-1 dissification) 12.14 12.48 12.56 11.22 12.13 33.12						
Sargaining unit representation (% of employees) 3.6.3 3.5.1 33.82 33.83 38						
Valuating turnower (% excluding retirements) 2.91 2.4 2.39 3.07 3.2						
TRAINED ASSETY Contractor work-related fatalities 0 0 1 0 0 0 0 3 2						
Employee work-related fatalities		2.31	2:4	2.33	3.07	3.2
Employee lost time case rate (n/100 employees) 0.39		0	0	1	0	0
Employee lost time case rate (n/100 employees) 0.15 0.21 0.22 0.15 0.12		0	0	0	3	
Employee lost work day incident rate	Recordable accident index	0.88	0.78	0.67	0.56	0.49
Employee lost work day incident rate						
Contractor lost-time injury frequency (n/million work hours) 0.64 0.94 0.87 1.04 0.75	Employee lost work day incident rate	0.53	0.41	0.31	0.27	0.2
PAYRICHARDATE Colds (burst) for these and other environmental metrics sorted by media category.	Employee lost-time injury frequency (n/million work hours)	0.99	0.98	1.09	0.67	0.6
Fines and penalties (5, shown in year paid) 750 12,723 20,000 603,371 34,250	Contractor lost-time injury frequency (n/million work hours)	0.64	0.94	0.87	1.04	0.75
Water permit exceedences	ENVIRONMENT - Click (here) for these and other environmental metrics sorted by media cat	tegory.				
Internal compliance self-assessments and audits 635 466 693 693 659 659	Fines and penalties (\$, shown in year paid)	750	12,723	20,000	603,371ª	34,250
Direct greenhouse gas emissions - all sources and all gases (million metric tons (O2e) 31.8 35.2 33.1 36.5 (O2e) (O2e) (O2e) (O2e) (O3e)	Water permit exceedences	20	29	24	32	30
Marcin M	Internal compliance self-assessments and audits	635	464	693	693	659
Indirect greenhouse gas emissions - line losses and company usage (million metric tors CO2e) 0.31 0.32 0.19 0.15 0.15 0.15 0.15 0.15 0.15 0.15 0.16 0.15 0.1		34.2	31.8	35.2	33.1	36.5
Color Colo	· ·					
GHG emissions from purchased power - controllable (million metric tons CO2e) 5.0 5.1 3.8 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.4 3.5 3.9 3.5		0.31	0.32	0.19	0.15	0.15
SHG emissions from purchased power – all gases/all classes of purchased power, controllable and uncontrollable (million metric tons COZe)* 18.8 17.6 12.0 13.5 13.9	•	5.0	5.1	3.8	3.4	3.4
Dower, controllable and uncontrollable (million metric tons CO2e)* CO2 emissions from power generation (million tons) 3.6.9 34.6 38.4 36.1 39.9 CO2 emissions from power generation (thousand tons) 3.7.5 40.3 40.2 30.3 28.6 NOx emissions from power generation (thousand tons) 3.7.5 40.3 40.2 30.3 28.6 NOx emissions from power generation (thousand tons) 47.6 29.4 32.6 35.0 37.9 SO2 emissions from power generation (thousand tons) 47.6 29.4 32.6 35.0 37.9 SO2 emissions from power generation (thousand tons) 47.6 29.4 32.6 35.0 37.9 SO2 emissions from power generation (thousand tons) 47.6 29.4 32.6 35.0 37.9 SO2 emissions from power generation (thousand tons) 47.6 29.4 32.6 0.13 0.04 0.05 NOX emissions from power generation (thousand tons) 47.6 29.4 32.6 0.13 0.04 0.05 NOX emissions from power generation (thousand tons) 47.6 29.4 32.6 0.13 0.04 0.05 NOX emissions from power generation (the follows) 47.6 4.4 4.5 4.5 4.1 4.4 4.5 4.5 4.5 4.1 4.4 4.5 4.5 4.5 4.1 4.4 4.5						
CO2 emissions rate for power generation (libs/MWh)	power, controllable and uncontrollable (million metric tons CO2e) ^b	18.8	17.6	12.0	13.5	13.9
NOx emissions from power generation (thousand tons) 37.5 40.3 40.2 30.3 28.6	CO2 emissions from power generation (million tons)	36.9	34.6	38.4	36.1	39.9
Nox emissions rate from power generation (lbs/MWh) 0.57 0.63 0.60 0.49 0.44	CO2 emissions rate for power generation (lbs/MWh)	551.3	524.3	575.9	588.3	616.7
SO2 emissions from power generation (thousand tons)	NOx emissions from power generation (thousand tons)	37.5	40.3	40.2	30.3	28.6
SO2 emissions rate from power generation (lbs/MWh) 0.73 0.46 0.49 0.57 0.59 Ng emissions from power generation (tons) 0.42 0.26 0.13 0.04 0.05 Ng emissions rate from power generation (tons) 0.42 0.26 0.13 0.04 0.05 Ng emissions rate from power generation (tons) 0.44 0.45 Ng attribute of the properties	NOx emissions rate from power generation (lbs/MWh)	0.57	0.63	0.60	0.49	0.44
Hig emissions from power generation (tons) 0.42 0.26 0.13 0.04 0.05 Hig emissions rate from power generation (lbs/MWh) 6.4X10 ⁶ 3.9X10 ⁶ 2.0X10 ⁶ 6.9X10 ⁷ 7.3X10 ⁷ Water Withdrawn - used in cooling (millions of cubic meters) - 12,778 11,262 11,063 Hazardous waste generation - manifested (tons) 54.8 26.2 41.4 44.5 26.0 Hazardous waste generation - manifested (tons) 59.2 98.6 58.5 87.1 72.7 CUSTOMER SATISFACTION (ID Power Residential Customer Satisfaction Index) Entergy Arkansas 672 692 707 736 741 Entergy Louisiana 665 682 703 745 746 Entergy Mississippi 674 686 711 757 755 Entergy New Orleans 661 632 646 702 675 Entergy Texas 674 699 715 740 734 Entergy (weighted average based on number of customers per operating company) 666 685 704 741 740 COMMUNITY SPENDING Community investments (\$ millions) 16.4 15 19 17.5 18.4 Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants - community improvement (%) 8 6 7 9 5 Charitable grants - match (%) 8 6 7 9 5 Charitable grants - other (%) 0 3 5 4 4 Charitable grants - environment (%) 2 9 6 8 9	SO2 emissions from power generation (thousand tons)			32.6		
Hig emissions rate from power generation (lbs/MWh)						
Water Withdrawn - used in cooling (millions of cubic meters)			_	-	-	_
Hazardous waste generation - manifested (tons) 54.8 26.2 41.4 44.5 26.0		6.4X10 ⁻⁰	3.9X10 ⁻⁰			
Recycled waste - coal ash (%) 59.2 98.6 58.5 87.1 72.7		-	-			
Entergy Arkansas 672 692 707 736 741						
Entergy Arkansas 672 692 707 736 741		59.2	98.6	58.5	87.1	72.7
Entergy Louisiana 665 682 703 745 746 Entergy Mississippi 674 686 714 757 755 Entergy New Orleans 610 632 646 702 675 Entergy Texas 674 699 715 740 734 Entergy (weighted average based on number of customers per operating company) 666 685 704 741 740 COMMUNITY SPENDING Community investments (\$ millions) 16.4 15 19 17.5 18.4 Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28		672	692	707	736	7/1
Entergy Mississippi 674 686 714 757 755 Entergy New Orleans 610 632 646 702 675 Entergy Texas 674 699 715 740 734 Entergy (weighted average based on number of customers per operating company) 666 685 704 741 740 COMMUNITY SPENDING Community investments (\$ millions) 16.4 15 19 17.5 18.4 Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 31 17 21 11 14 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 8 6 7 9 5 5 Charitable grants – arts & culture (%) 8 6 7 9 5 5 Charitable grants – other (%) 0 3 5 4 4 4 4 Charitable grants – environment (%) 2 9 6 8 9 9						
Entergy New Orleans 610 632 646 702 675 Entergy Texas 674 699 715 740 734 Entergy (weighted average based on number of customers per operating company) 666 685 704 741 740 COMMUNITY SPENDING Community investments (\$ millions) 16.4 15 19 17.5 18.4 Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4						
Entergy Texas 674 699 715 740 734 Entergy (weighted average based on number of customers per operating company) 666 685 704 741 740 COMMUNITY SPENDING Community investments (\$ millions) 16.4 15 19 17.5 18.4 Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8						
Entergy (weighted average based on number of customers per operating company) COMMUNITY SPENDING Community investments (\$ millions) Low-income programs (\$ millions) Employee and retiree volunteerism (hours) Spending on diverse business enterprises (%) Charitable grants – community improvement (%) Charitable grants – health and social services (%) Charitable grants – arts & culture (%) Charitable grants – other (%) Charitable grants – environment (%)						
COMMUNITY SPENDING Community investments (\$ millions) 16.4 15 19 17.5 18.4 Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9						
Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9						
Low-income programs (\$ millions) 12 10.5 13.2 11.2 11.3 Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9		16.4	15	19	17.5	18.4
Employee and retiree volunteerism (hours) 65,000 95,000 104,000 103,000 112,000 Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9						
Spending on diverse business enterprises (%) 26.21 18 21.62 25.05 28.4 Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9						
Charitable grants – community improvement (%) 31 17 21 11 14 Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9	Spending on diverse business enterprises (%)					
Charitable grants – health and social services (%) 28 29 27 27 28 Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9	Charitable grants – community improvement (%)					
Charitable grants – arts & culture (%) 8 6 7 9 5 Charitable grants – other (%) 0 3 5 4 4 Charitable grants – environment (%) 2 9 6 8 9	Charitable grants – health and social services (%)	28	29	27	27	28
Charitable grants – environment (%) 2 9 6 8 9	Charitable grants – arts & culture (%)	8	6	7	9	5
	Charitable grants – other (%)	0	3	5	4	4
Charitable grants – education/literacy (%) 31 36 34 33 40		2	9	6	8	9
	Charitable grants – education/literacy (%)	31	36	34	33	40

Includes settlement regarding 2015 Indian Point transformer failure, executed in 2017 and explained in detail in our 2017 10K.

b Calculation includes using the average SERC Mississippi Valley (SRMV) emission rate available from eGRID for uncontrollable/MISO coordinated purchases.

c Beginning in 2016, the method used for determining water usage changed to provide additional accuracy. Therefore, historical data is not presented.