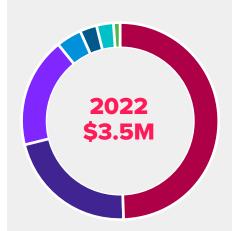
## **Corporate Social Responsibility**





# In 2022, Entergy Mississippi awarded more than 100 non-profit partners and community organizations with \$3.5 million in grants

Poverty solutions/social services:	\$ 1,753,002
Education/workforce development:	\$ 762,560
Community improvement and enrichment:	\$ 629,553
Healthy families:	\$ 146,883
Environmental:	\$ 101,728
Arts and culture:	\$ 100,879
Disaster relief/recovery:	\$ 31,886
Grand Total:	\$ 3,526,492

## Creating sustainable value for Mississippi through philanthropy and volunteerism

Giving back to our communities through philanthropy, volunteerism and advocacy are integral to our corporate mission.

We invest in solutions that attack the root causes of poverty, support education and workforce development, and protect and preserve the environment. And, to ensure our efforts will achieve a better and more sustainable future, we align our CSR initiatives to the United Nations Sustainability Goals.

Our shareholders contribute \$16 - \$18 million annually to strengthen the communities we serve. In 2022, they contributed \$3.5 million to non-profit partners in Mississippi.

## Making a difference in Mississippi communities

Volunteering is one of the most important ways Entergy employees power life in our communities. In 2022, employees in Mississippi dedicated more than 17,948 hours of volunteer service valued at more than \$537,542.

#### Activities included:

- Packaging and distributing meals at Mississippi Food Bank and Extra Table.
- Building homes with Habitat for Humanity.
- Community beautification projects with Keep Mississippi Beautiful.

#### Learn more at entergy.com/csr

#### Stepping up to help with bills

Higher than usual temperatures last summer drove record energy use and this, combined with higher natural gas prices, produced higher electric bills. To help ease the burden, Entergy Mississippi worked closely with regulators to launch Operation Bill Assist, a \$3.2 million shareholderfunded effort to help customers manage high bills. The campaign included more than \$1 million in \$150 bill credits for eligible customers, more than \$540,000 in donations to nonprofits that provide emergency bill payment assistance for elderly and disabled customers through The Power to Care and other programs, an education campaign and nearly \$1.1 million in free energy efficiency kits that Entergy Mississippi employees and community partners distributed across the state.



Since 1923, we've been committed to Mississippi. It's a responsibility that goes beyond delivering reliable, affordable power.

We believe in taking care of our customers and the communities we serve – where our employees also live and work. We invest in our future workforce, volunteer to help lift up our neighbors, and do our part to ensure our environment is healthy so the future is brighter for Mississippians today and generations to come.

Thank you, **Haley Fisackerly**President and CEO, Entergy Mississippi

## **Corporate Social Responsibility**



At Entergy we are committed to contributing to a society that is healthy, educated and productive. Where the environment poses no threat to future generations and none of our customers live in poverty. We are committed to creating sustainable value for all of our stakeholders because we are only as strong as the communities we serve.



#### Helping customers manage high bills

Entergy Mississippi stepped up to help customers when high natural gas prices caused high energy bills for customers. Operation Bill Assist provided \$3.2 million in bill payment assistance, information and tools to help customers prepare for and manage the increases.





#### **Feeding families**

Through a partnership with Extra Table, Entergy Mississippi stocked food pantries across the state so food-insecure families could put nourishing meals on their tables. Learn how our efforts help ensure Everyone Eats in Mississippi.





#### Powering for a sustainable future

We're planning now to ensure you have safe, reliable and affordable power in the future. Expanding our renewable energy sources helps us do that and provides our communities with economic advantages, too. Learn how Entergy Mississippi's Sunflower Solar Station is transforming our power generation portfolio to meet customers' needs.





#### Inspiring energy efficiency at home

We helped residential customers make their homes more energy efficient by making free kits with easy-to-install energy-saving products available to them. Entergy employees partnered with community agencies to distribute at community events and any customer could get a free kit online. The energy efficiency kits included money-saving products like LED lightbulbs, power strips and weatherstripping.





Supporting education to help children reach their full potential is a cornerstone of Entergy Mississippi's giving efforts. With our help, Magnolia Speech School is expanding their technology and resources so students with hearing loss and communication disorders can overcome speech and literacy barriers.



