



In 2022, Entergy New Orleans awarded more than 100 non-profit partners and community organizations with \$6.5 million in grants

Poverty solutions/social services:	\$ 2,468,731
Education/workforce development:	\$ 2,212,266
Community improvement and enrichment:	\$ 960,443
Environmental:	\$ 580,698
Arts and culture:	\$ 100,589
Healthy families:	\$ 84,166
Disaster relief/recovery:	\$ 60,157
Grand Total:	\$ 6,467,049

Creating sustainable value for New Orleans through philanthropy and volunteerism

Giving back to our communities through philanthropy, volunteerism and advocacy is integral to our corporate mission.

We invest in solutions that attack the root causes of poverty, support education and workforce development, and protect and preserve the environment. And to ensure our efforts will achieve a better and more sustainable future, we align our CSR initiatives to the United Nations Sustainability Goals.

Our shareholders contribute \$16 - \$18 million annually to strengthen the communities we serve. In 2022, they contributed \$6.4 million to non-profit partners in New Orleans.

Making a difference in New Orleans communities

Volunteering is one of the most important ways Entergy employees power life in our communities. In 2022, employees in New Orleans dedicated more than 21,000 hours of volunteer service valued at more than \$636,000.

Activities included:

- Planting and distributing trees with NOLA Tree Project.
- Home energy makeovers and weatherization for low-income seniors with Rebuilding Together.
- Sorting, packaging and distributing food at Second Harvest Food Bank.

[Learn more at entergy.com/csr](https://www.entergy.com/csr)

Stepping up to help with bills

Higher than usual temperatures last summer drove record energy usage. This, combined with higher natural gas prices, produced higher electric bills. To help ease the burden, Entergy New Orleans worked closely with regulators on measures that included more than \$1 million in shareholder contributions to provide \$150 bill credits and fee waivers for eligible customers, and gave more than \$400,000 in donations to nonprofits for emergency bill payment assistance for elderly and disabled customers through The Power to Care and other programs. Our employees teamed up with Rebuilding Together to provide home weatherization makeover for low-income homeowners and hosted energy efficiency fairs to help residents manage their bills.



We are committed to providing our customers and communities with reliable and affordable power.

But more than that, we believe we have an obligation to help find lasting solutions for our customers in need.

We are unwavering in our mission to help communities grow and create opportunity for everyone across our region.

Thank you,

Deanna Rodriguez

President and CEO, Entergy New Orleans

Corporate Social Responsibility

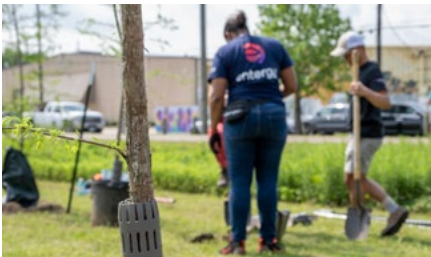


At Entergy we are committed to contributing to a society that is healthy, educated and productive. Where the environment poses no threat to future generations and none of our customers live in poverty. We are committed to creating sustainable value for all of our stakeholders because we are only as strong as the communities we serve.



Helping women thrive in work and in life

Entergy is proud to partner with Dress for Success to empower women to achieve economic independence through a network of support, professional attire and career development tools to help women thrive in work and in life.



Greening NOLA

Entergy New Orleans is a proud sponsor of Sustaining Our Urban Landscape (SOUL) and supports their mission of expanding New Orleans' tree canopy to help create a greener more sustainable future.



Planning for a resilient future

With storms impacting New Orleans and the entire Gulf Coast with more frequency and severity, we must accelerate grid hardening efforts and put shovels in the ground as soon as possible. Learn more about the company's Entergy Future Ready Resilience Plan.



Feeding families

Entergy employees commemorated MLK Day by packaging 214,000 meals for food insecure households across Louisiana. Learn how Entergy volunteers honor the dream by addressing hunger across Louisiana



Going above and beyond

Our talented employees are always looking for new and innovative ways to deliver safe and reliable gas and electric service and increase our customer outreach. We go above and beyond to make an impact on the people around us through acts of volunteerism. Learn more about our outstanding employees, who are focused on making the right decisions and building a brighter and more resilient New Orleans.

