



In 2023, Entergy awarded \$27.5 million in grants to our nonprofit partners and community organizations

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| Poverty solutions/social services: | 40% |
| Education/workforce development: | 27% |
| Community improvement and enrichment: | 18% |
| Environmental: | 8% |
| Healthy families: | 3% |
| Disaster relief/recovery: | 3% |
| Arts & culture: | 2% |

Making a difference in our communities through philanthropy and volunteerism

Giving back to our communities is at the core of our corporate mission. In 2023, our commitment to corporate social responsibility had a profound impact on our customers and communities, resulting in an economic impact of nearly \$140 million. Our dedicated employees played a pivotal role in our economic impact, contributing over 120,000 hours of volunteer service valued at \$3.8 million across our service areas.

Through strategic partnerships with our community partners, we implemented a range of initiatives aimed at addressing poverty, promoting education and workforce development, providing

financial assistance to vulnerable customers, improving our communities and caring for the environment.

Activities included:

- The Power of Prosperity
- 2024 EITC Results
- More than 300,000 trees planted in partnership with the Mississippi Nature Conservancy

Bill assistance for our customers in need

Last summer, record-breaking heat resulted in increased electricity bills. To alleviate this financial strain on our customers, we collaborated with our community partners and provided more than \$5.6 million to help our customers in

need. Shareholder donations were applied to bill payment assistance programs across all our operating companies, including The Power to Care program that provides emergency bill payment assistance to older adults and customers with disabilities. Additionally, our dedicated employees volunteered their time to conduct energy efficiency fairs in underserved communities and worked with community partners to provide energy efficiency home makeovers for our vulnerable customers.

[Learn more at entergy.com/csr](https://www.energy.com/csr)



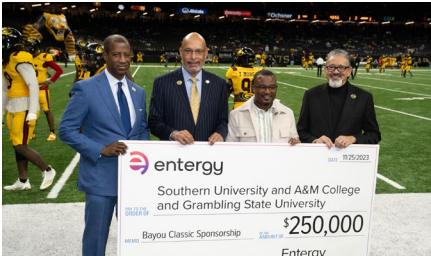
At Entergy, our vision of “We Power Life” is fulfilled through our dedication to partnering with community organizations, philanthropy and employee volunteerism. We live here, we work here. What matters to the communities we serve and to our customers, matters to us. We recognize that fostering strong, healthy, vibrant, and growing communities is of utmost importance, as our own strength is deeply intertwined with the well-being of the communities we serve. This is what sustainability is all about.

Thank you,
Patty Riddlebarger
Vice President, Corporate Social Responsibility

Corporate Social Responsibility



At Entergy we are committed to contributing to a society that is healthy, educated and productive. Where the environment poses no threat to future generations and none of our customers live in poverty. We are committed to creating sustainable value for all of our stakeholders because we are only as strong as the communities we serve.



Donated \$700,000 to empower HBCU students

In 2023, Entergy launched a new partnership to support students of Historically Black Colleges and Universities. Through our \$700,000 donation, our partnership with these HBCUs will help remove barriers to student success, equip them with tools and knowledge and help them build a path to multigenerational wealth.



Pro Bono Service Days for our community members

In 2023, Entergy's pro bono legal team donated nearly 4,500 hours of community service, including more than 1,600 hours of legal pro bono work helping 869 people – the equivalent of a \$450,000 in-kind donation to our community.



Named a top 50 most community-minded company in the US

For the ninth year, Entergy has been named an honoree of The Civic 50, Points of Light's prestigious annual list that recognizes the top companies for employee volunteerism and community investment in the United States. Entergy was also recognized as the 2024 Utilities Sector Leader for the second year in a row.



\$4.1M to help vulnerable customers "Beat the Heat"

In 2023, Entergy launched a series of measures to help our low-income and senior customers "Beat the Heat" and save on their utility bills during the hot summer months. This marks the 22nd year of the program, in which Entergy has partnered with local organizations across Arkansas, Louisiana, Mississippi and Texas to support thousands of vulnerable customers through bill payment assistance and community programs.



Free tax preparation for our customers

In 2023, our employees dedicated more than 2,880 volunteer hours to Volunteer Income Tax Assistance sites. As a result, more than 37,000 Entergy customers received \$42.7 million in federal tax refunds through Entergy-sponsored VITA sites.

