



## In 2023, Entergy New Orleans awarded more than 130 nonprofit partners and community organizations \$8.6 million in grants

Education/Workforce Development: . . . . .	\$ 2,966,426
Community Improvement & Enrichment: . . . . .	\$ 2,478,850
Poverty Solutions/Social Services: . . . . .	\$ 1,532,230
Environmental: . . . . .	\$ 1,202,403
Arts and culture: . . . . .	\$ 166,150
Healthy families: . . . . .	\$ 129,500
Disaster relief/recovery: . . . . .	\$ 83,500
<b>Grand Total: . . . . .</b>	<b>\$ 8,559,059</b>

### Powering change in New Orleans communities

Giving back to our communities through philanthropy, volunteerism and advocacy is integral to our corporate mission.

We invest in solutions that attack the root causes of poverty, support education and workforce development, and protect and preserve the environment. And to ensure our efforts will achieve a better and more sustainable future, we align our CSR initiatives with the United Nations Sustainability Goals.

On average, our shareholders contribute approximately \$17M each year to strengthen the communities we serve. In 2023, they contributed \$8.6M to nonprofit partners in New Orleans alone.

### Making a difference in New Orleans communities

Volunteering is one of the most important ways Entergy employees power life in our communities. In 2023, employees in New Orleans dedicated more than 22,600 hours of volunteer service valued at more than \$720,900.

#### Activities included:

- Helping to build homes for local families with New Orleans Habitat for Humanity.
- Participating in a series of events and activities that make a positive impact on the natural world at the Audubon Nature Institute.
- Planting and distributing trees with the Arbor Day Foundation.

### Providing assistance with bills

Higher than usual temperatures last summer drove record energy usage. This, combined with higher natural gas prices, produced higher electric bills. To help ease the burden, Entergy New Orleans gave more than \$400,000 in donations to nonprofits for emergency bill payment assistance for elderly and disabled customers through The Power to Care program. Our employees also teamed up with Rebuilding Together to provide home weatherization makeovers for low-income homeowners and hosted energy efficiency fairs to help residents manage their bills.

[Learn more at entergy.com/csr](https://www.entergy.com/csr)



We are committed to providing our customers and communities with reliable and affordable power.

But more than that, we believe we have an obligation to help find lasting solutions for our customers in need.

We are unwavering in our mission to help communities grow and create opportunity for everyone across our region.

Thank you,

**Deanna Rodriguez**

President and CEO, Entergy New Orleans

# Corporate Social Responsibility

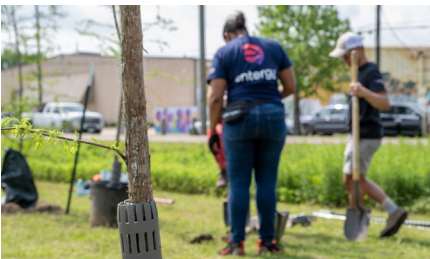


At Entergy we are committed to contributing to a society that is healthy, educated and productive. We envision a community where the environment poses no threat to future generations and none of our customers live in poverty. We are committed to creating sustainable value for all of our stakeholders because we are only as strong as the communities we serve.



## Building a stronger grid

To stand up to stronger, faster storms --- Entergy has a plan for Resilience investment that will make our grid stronger, so power stays on longer when a storm threatens, and is restored more quickly when there's an outage.



## Helping women thrive in work and in life

Entergy New Orleans is a proud sponsor of Sustaining Our Urban Landscape (SOUL) and supports their mission of expanding New Orleans' tree canopy to help create a greener more sustainable future.



## Promoting healthy lifestyles

Entergy is a proud sponsor of "Bike to Work Month" which promotes living a healthy lifestyle, benefits the environment, and boosts local tourism through various activities and challenges.



## Feeding communities

Entergy employees commemorated MLK Day by packaging 214,000 meals for food insecure households across Louisiana. Learn how Entergy volunteers honor the dream by addressing hunger across Louisiana.



## Going above and beyond

Our talented employees are always looking for new and innovative ways to deliver safe and reliable gas and electric service and increase our customer outreach. We go above and beyond to make an impact on the people around us through acts of volunteerism. Learn more about our outstanding employees, who are focused on making the right decisions and building a brighter and more resilient New Orleans.

