UNSDGs: Creating Sustainable Value

Corporate Social Responsibility: 2021 - 2025
Entergy embraces the United Nations Sustainable Development Goals and has identified eight primary impact areas that align most closely with our CSR mission, philanthropic focus areas and strategic pillars.
Our Primary UNSDG Impact Areas

1. No Poverty
   - End poverty in all its forms everywhere

2. Zero Hunger
   - End hunger, achieve food security and improved nutrition

3. Quality Education
   - Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all

4. Affordable and Clean Energy
   - Ensure access to affordable, reliable, sustainable and modern energy for all
Our Primary UNSDG Impact Areas (cont.)

**Decent Work and Economic Growth**
Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all.

**Life on Land**
Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, and halt/reverse land degradation and halt biodiversity loss.

**Peace, Justice and Strong Institutions**
Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels.

**Partnerships for the Goals**
Strengthen the means of implementation and revitalize the global partnership for sustainable development.
**Earned Income Tax Credit** is one of the nation’s most effective means of lifting people out of poverty. Since 2009, we have helped 164,000 individuals and families work toward financial stability by filing for and receiving $298 million in EITC refunds.

**Long-term Vision/Outcomes**

To lift working families out of poverty by making sure they receive the EITC that they have earned and deserve.

**3-5 Year KPIs*/Outputs**

- **2021**: $16M in refunds
- **2023**: $50M in refunds
- **2025**: $90M in refunds

Support policy change for state tax relief and credits for low-income populations

* Totals are cumulative
Providing Grants and Meals

Program Area

Food Insecurity

Long-term Vision/Outcomes

End hunger, achieve food security and improved nutrition and promote sustainable agriculture

3-5 Year KPIs*/Outputs

2021
500,000 meals

2023
1,500,000 meals

2025
2,600,000 meals

* Totals are cumulative
Program Area

Food Insecurity

Long-term Vision/Outcomes

End hunger, achieve food security and improved nutrition and promote sustainable agriculture

3-5 Year KPIs*/Outputs

2021
6,000 hours of volunteer service

2023
18,000 hours of volunteer service

2025
30,000 hours of volunteer service

* Totals are cumulative
Program Area
K-12 Education

Long-term Vision/Outcomes
Support prosperity, growth and economic mobility across Entergy’s service area by ensuring access to free, equitable and quality primary and secondary education leading to relevant and effective learning outcomes

3-5 Year KPIs/Outputs
Impact the lives of over 200,000 public school children across Arkansas, Louisiana, Mississippi, and Texas through quality teachers and school supports to ensure increased academic growth year over year as measured by state-reported results
**Access to STEM Programs**

<table>
<thead>
<tr>
<th>Program Area</th>
<th>Long-term Vision/Outcomes</th>
<th>3-5 Year KPIs*/Outputs</th>
</tr>
</thead>
<tbody>
<tr>
<td>K-12 Education</td>
<td>Support prosperity, growth and economic mobility across Entergy’s service area by growing the STEM talent pipeline through STEM exposure support for STEM education.</td>
<td>2021 Engage 50,000 students in STEM</td>
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<td></td>
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<td>2023 Engage 150,000 students in STEM</td>
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<td></td>
<td></td>
<td>2025 Engage 250,000 students in STEM</td>
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</tbody>
</table>

* Totals are cumulative
Program Area

Post-Secondary Education - Universities, community and technical colleges across AR, LA, MS, and TX

Long-term Vision/Outcomes

Support prosperity, growth and economic mobility across Entergy’s service area by increasing access to affordable and quality technical, vocational and tertiary education, including university

3-5 Year KPIs*/Outputs

2021
325 scholarships awarded

2023
1,005 scholarships awarded

2025
1,725 scholarships awarded

* Totals are cumulative
LIHEAP (Low Income Heating and Energy Assistance Program)

To ensure that all customers have access to affordable and clean energy, regardless of their ability to pay

3-5 Year KPIs*/Outputs

- Increase overall LIHEAP funding of $3.4 billion and change authorizing statute to include energy burden as the mechanism for distributing funds.
  - 2021: $88.5M in bills paid
  - 2023: $225M in bills paid
  - 2025: $345M in bills paid

* Totals are cumulative
### Program Area

**Power to Care**

### Long-term Vision/Outcomes

To ensure that all customers have access to affordable and clean energy, regardless of their ability to pay.

### 3-5 Year KPIs*/Outputs

<table>
<thead>
<tr>
<th>Year</th>
<th>Goal Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021</td>
<td>$3.2 million raised and 12,800 bills paid</td>
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<tr>
<td>2023</td>
<td>$10 million raised and 40,000 bills paid</td>
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<tr>
<td>2025</td>
<td>$15 million raised and 60,000 bills paid</td>
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</tbody>
</table>

* Totals are cumulative
Program Area

Workforce Training

Long-term Vision/Outcomes

Support prosperity, growth and economic mobility across Entergy’s service area by increasing access to training programs resulting in industry-recognized credentials for high demand, living wage jobs

3-5 Year KPIs*/Outputs

2021
1,258 individuals earning credentials

2023
3,000 individuals earning credentials

2025
5,000 individuals earning credentials

*Totals are cumulative
**Access to Financial Services**

**Program Area**

Economic Stability

**Long-term Vision/Outcomes**

Strengthen the capacity of domestic financial institutions to encourage and expand access to banking, insurance and financial services for all

**3-5 Year KPIs*/Outputs**

- **2021**: 200 bank accounts opened
- **2023**: 2,000 bank accounts opened
- **2025**: 10,000 bank accounts opened

* Totals are cumulative
Program Area
Tree planting and distribution

Long-term Vision/Outcomes
Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, and halt/reverse land degradation and halt biodiversity

3-5 Year KPIs*/Outputs

2021
10,000 trees planted/distributed

2023
30,000 trees planted/distributed

2025
50,000 trees planted/distributed

* Totals are cumulative
Program Area

Restoration and conservation

Long-term Vision/Outcomes

Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, and halt/reverse land degradation and halt biodiversity loss

3-5 Year KPIs*/Outputs

2021
400 acres restored/conserved

2023
1,200 acres restored/conserved

2025
2,000 acres restored/conserved

* Totals are cumulative
Program Area

Environmental volunteerism

Long-term Vision/Outcomes

Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, and halt/reverse land degradation and halt biodiversity loss

3-5 Year KPIs*/Outputs

2021
2,000 environmental volunteer hours

2023
6,000 environmental volunteer hours

2025
10,000 environmental volunteer hours

* Totals are cumulative
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<td>Legal Pro Bono</td>
<td>Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels</td>
<td>2021                                   1,300 pro bono hours, 80% participation</td>
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<td></td>
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<td>2023                                   1,700 pro bono hours, 85% participation</td>
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<td></td>
<td></td>
<td>2025                                   1,900 pro bono hours, 90% participation</td>
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</tbody>
</table>

* Totals are cumulative
Program Area
Employee Engagement / Volunteerism

Long-term Vision/Outcomes
Strengthen the means of implementation and revitalize the global partnership for sustainable development

3-5 Year KPIs*/Outputs

2021
100,000 hours of volunteer service

2023
300,000 hours of volunteer service

2025
500,000 hours of volunteer service

* Totals are cumulative