

# Simple things you can do to stop scams



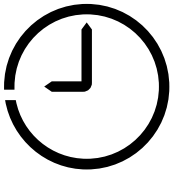
## Protect your sensitive information

Never share your personal or financial information with people you don't know and trust.



## Stay alert

Verify you're using our official website, phone number or customer portal to conduct business.



## Take your time

We never demand immediate payment or stop service without considerable advance warning.



## Click with care

Never click links or respond to messages from senders you don't know and trust.



## Know your payment options

We never accept payments through cash transaction apps like Cash App, Venmo or Zelle.



## Report scams

Call us directly, inform the proper authorities and tell your loved ones to spread awareness.

For more resources, visit [energy.com/scams](https://www.energy.com/scams).

